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## Results

### Survey 551749

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Number of records in this query:	98
Total records in survey:	98
Percentage of total:	100.00%



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## Field summary for 1

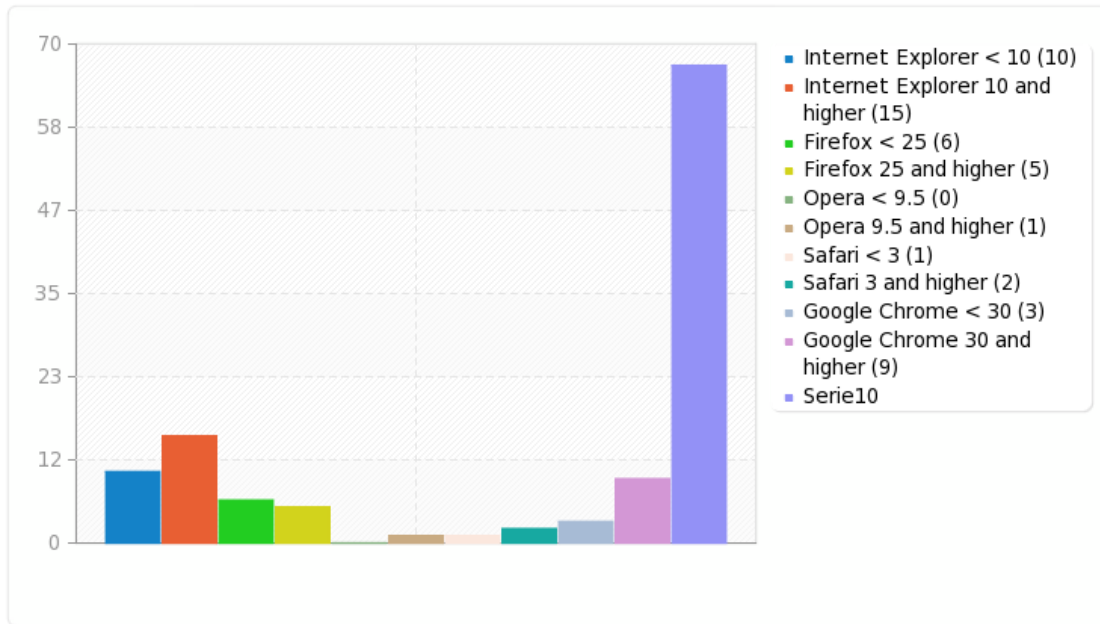
Which web-browser does your organisation use?

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### Field summary for 1

Which web-browser does your organisation use?





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## Field summary for 2

Do you currently have a case management system which is web based?

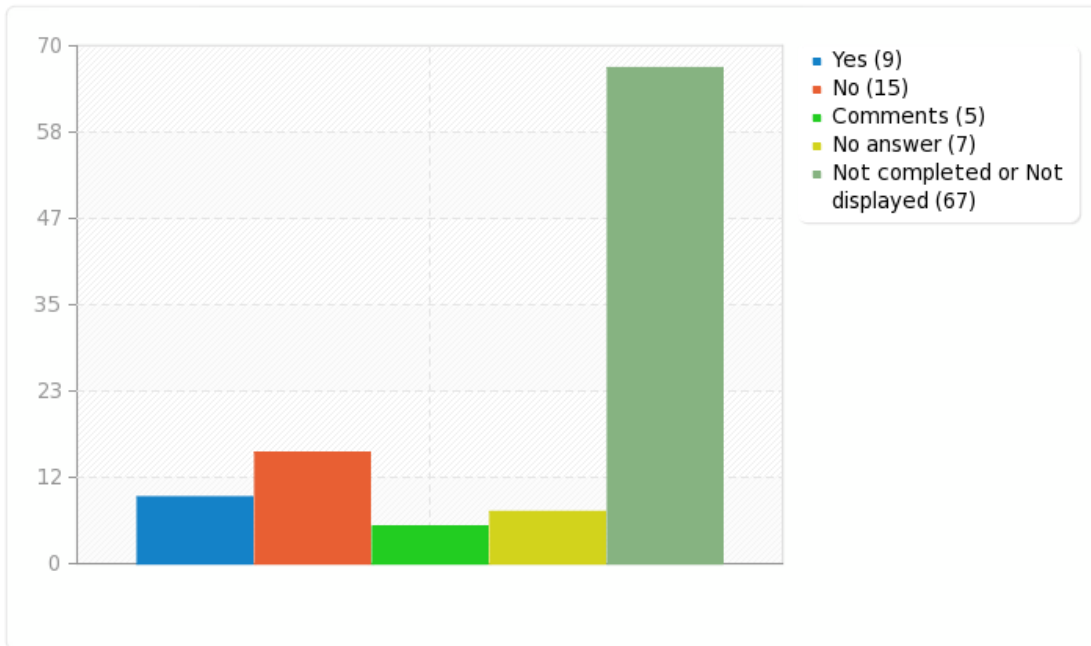
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Answer	Count	Percentage
Yes (A1)	9	9.18%
No (A2)	15	15.31%
Comments	5	5.10%
No answer	7	7.14%
Not completed or Not displayed	67	68.37%



### Field summary for 2

Do you currently have a case management system which is web based?





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## Field summary for 3

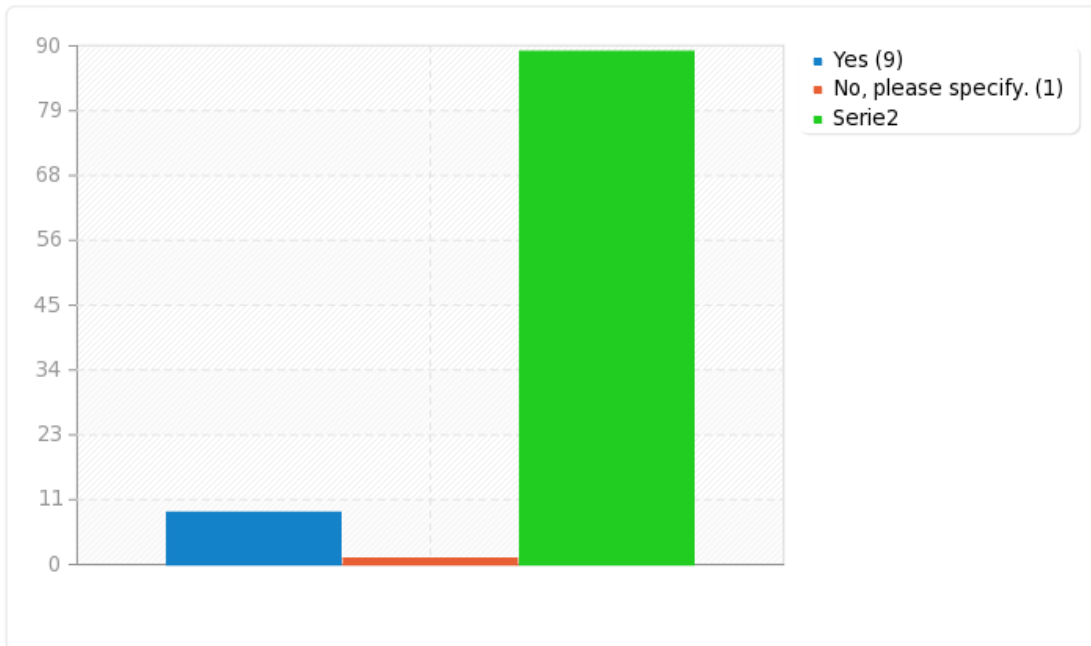
Do you use the same web-browser as provided in the first question?

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### Field summary for 3

Do you use the same web-browser as provided in the first question?





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### Field summary for 4

If you have a case management system, do you use a database?

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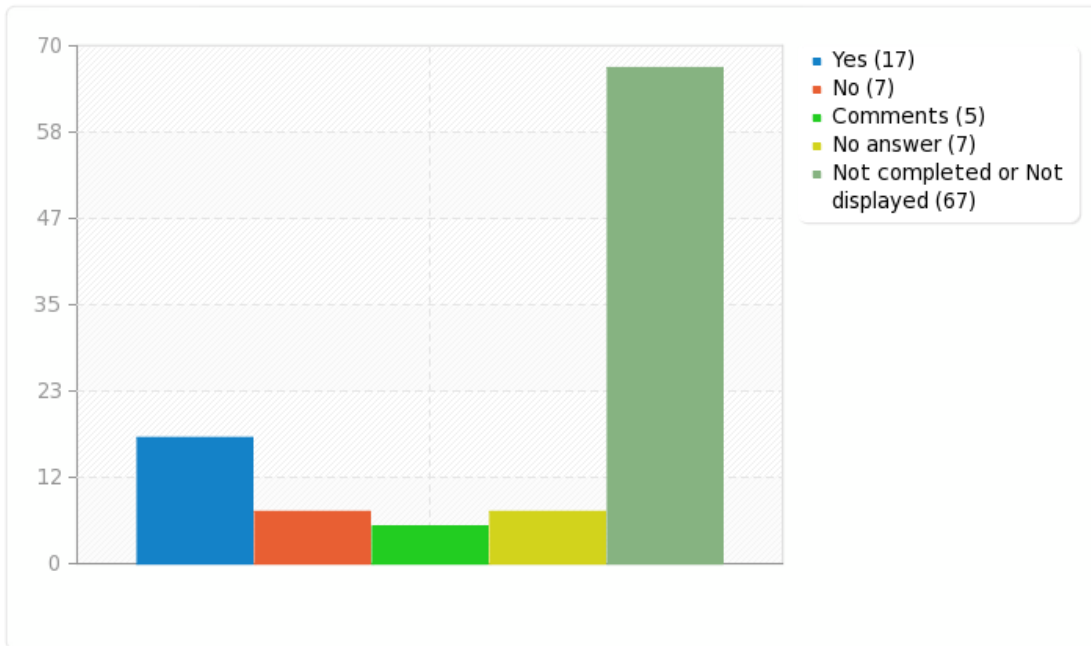
Answer	Count	Percentage
Yes (A1)	17	17.35%
No (A2)	7	7.14%
Comments	5	5.10%
No answer	7	7.14%
Not completed or Not displayed	67	68.37%





### Field summary for 4

If you have a case management system, do you use a database?





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## Field summary for 5

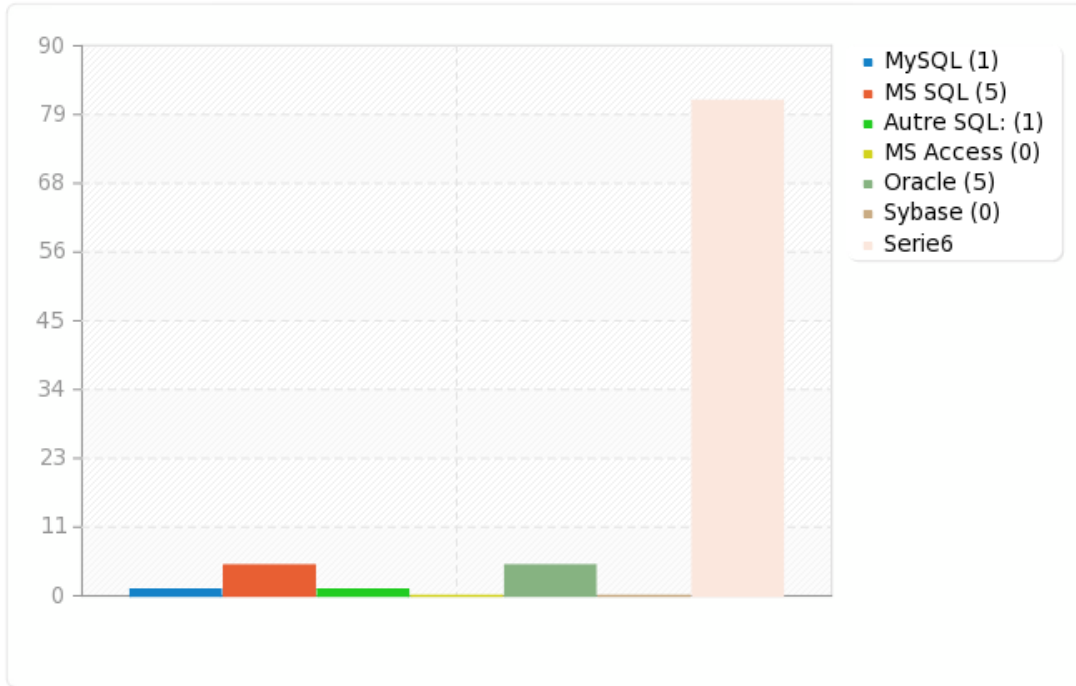
Which database system do you use?

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### Field summary for 5

Which database system do you use?





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## Field summary for 6

Do you have internal interfaces with other systems?

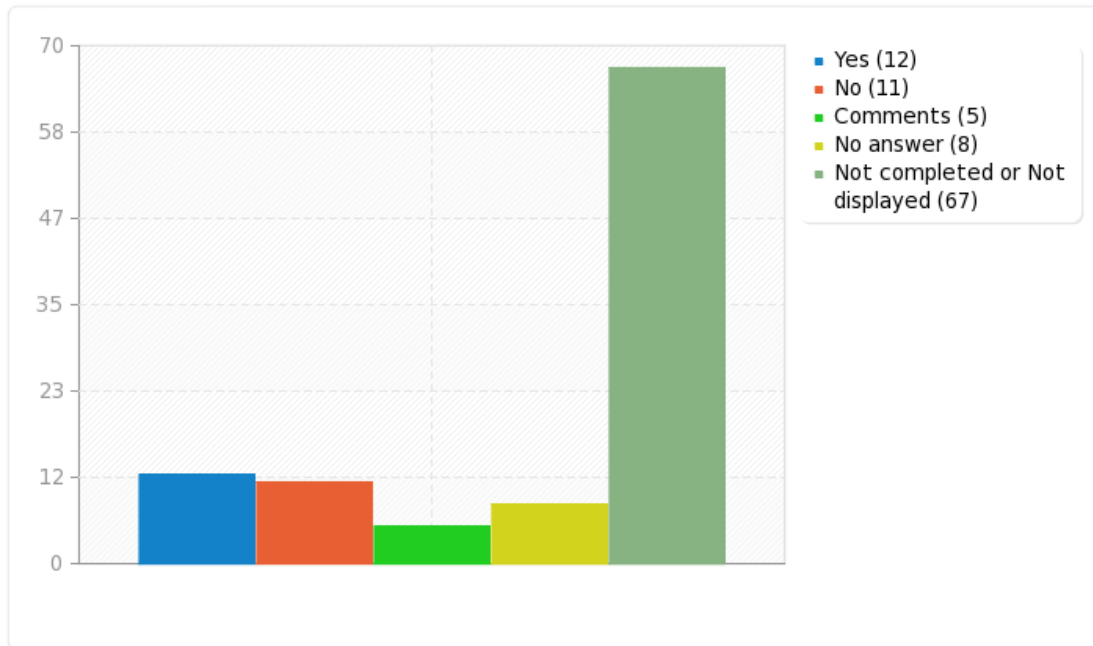
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Answer	Count	Percentage
Yes (A1)	12	12.24%
No (A2)	11	11.22%
Comments	5	5.10%
No answer	8	8.16%
Not completed or Not displayed	67	68.37%



### Field summary for 6

Do you have internal interfaces with other systems?





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## Field summary for 7

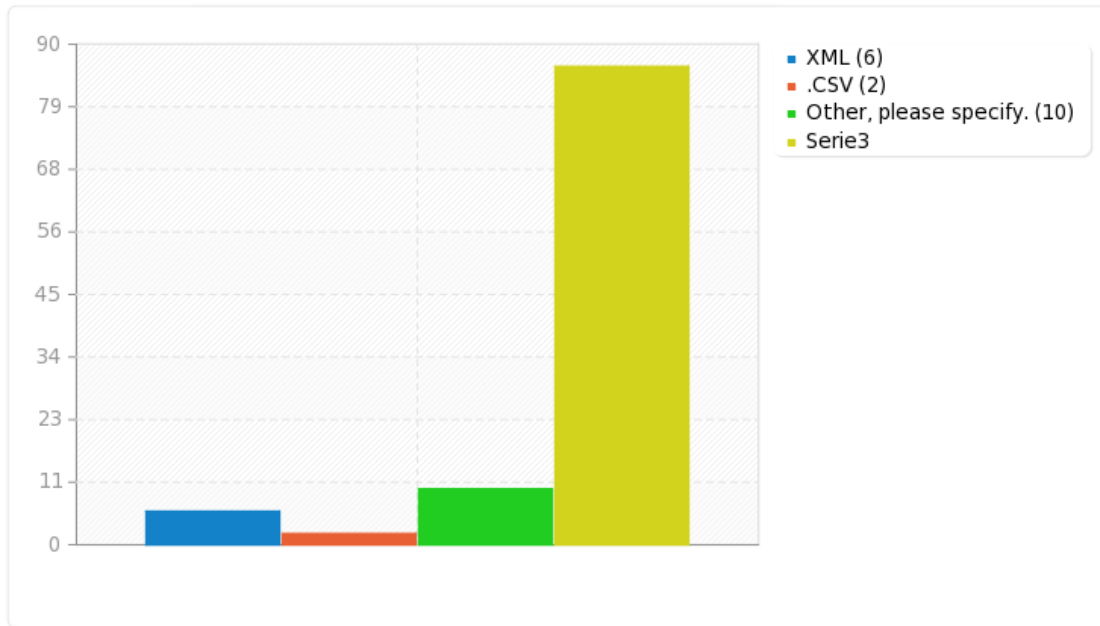
Which data format do you use?

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### Field summary for 7

Which data format do you use?





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### Field summary for 8

Do you have external interfaces with other systems?

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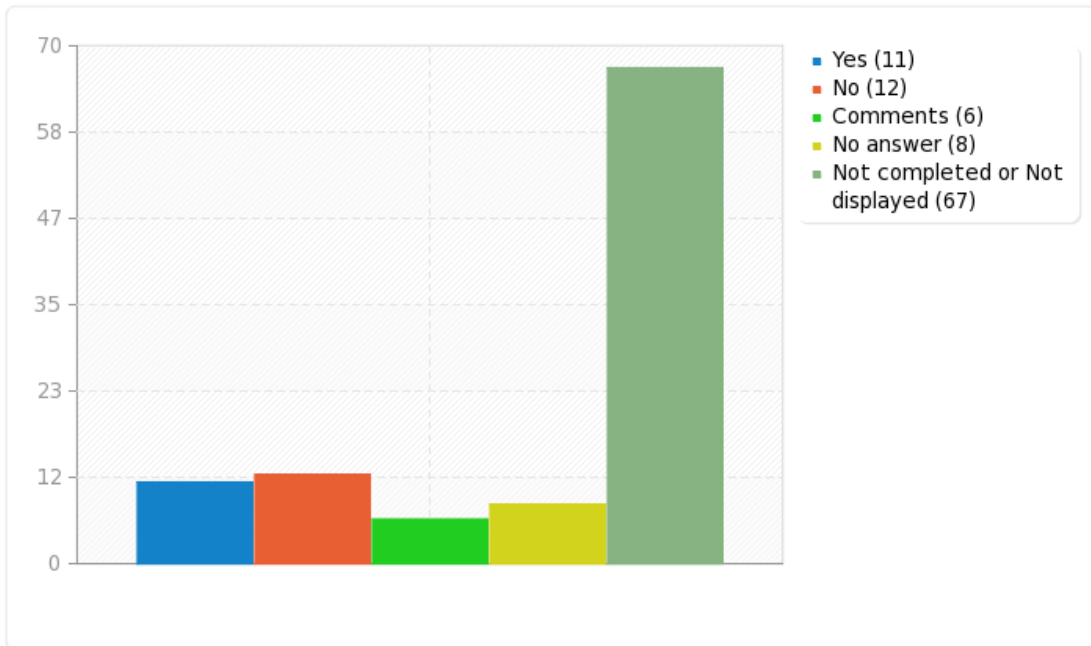
Answer	Count	Percentage
Yes (A1)	11	11.22%
No (A2)	12	12.24%
Comments	6	6.12%
No answer	8	8.16%
Not completed or Not displayed	67	68.37%





### Field summary for 8

Do you have external interfaces with other systems?





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## Field summary for 9

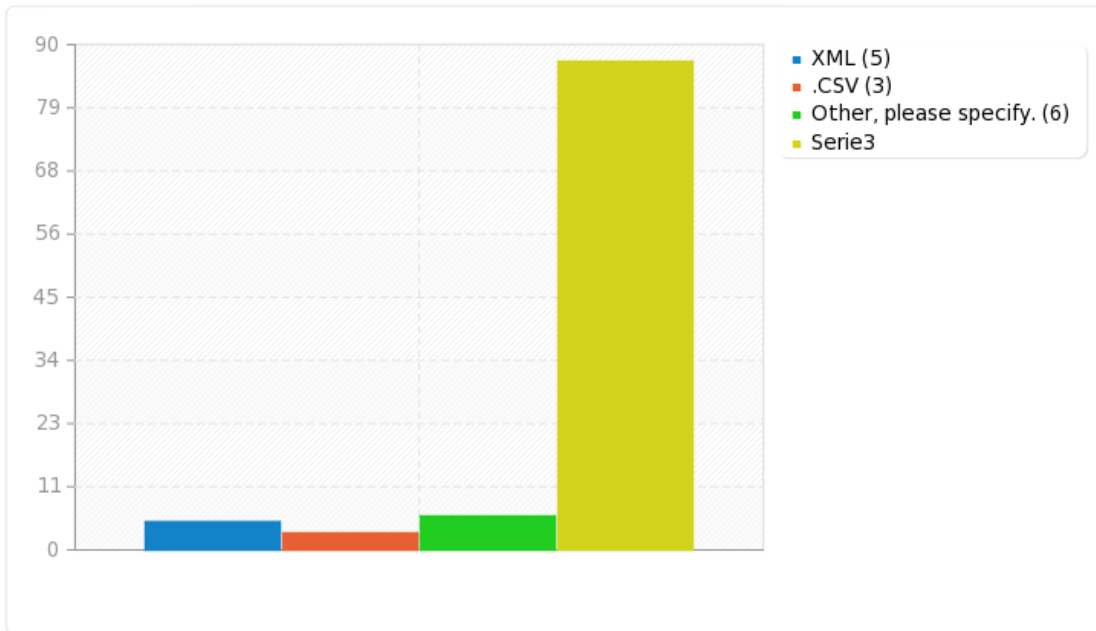
Which data format do you use?

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### Field summary for 9

Which data format do you use?





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## Field summary for 10

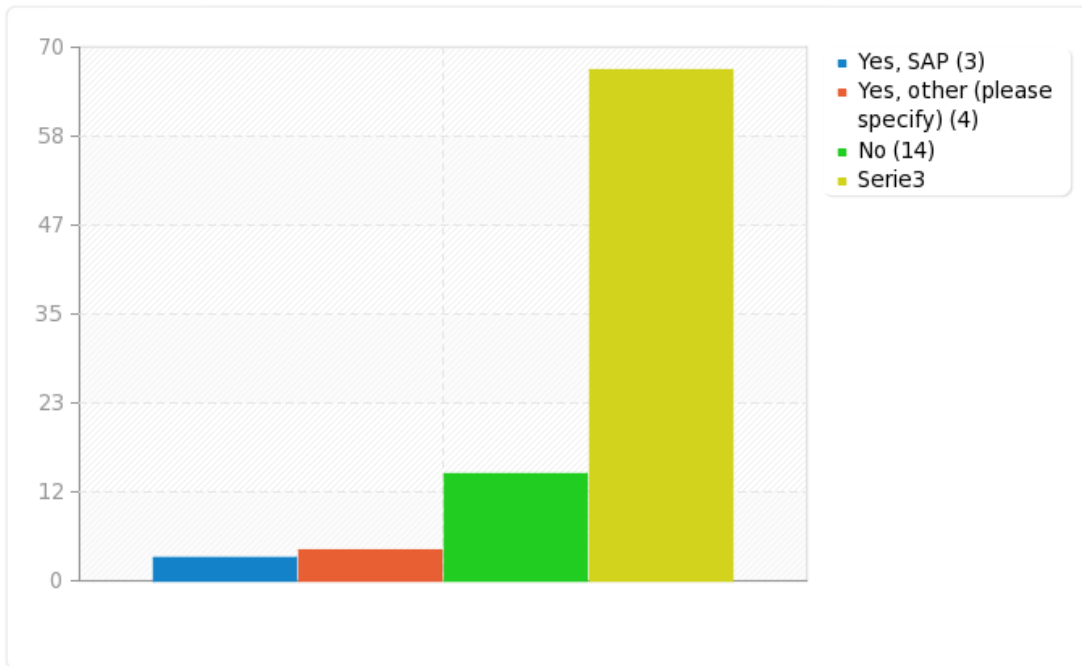
Do you use a CRM or ERP system for your case management system?

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### Field summary for 10

Do you use a CRM or ERP system for your case management system?





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## Field summary for 11

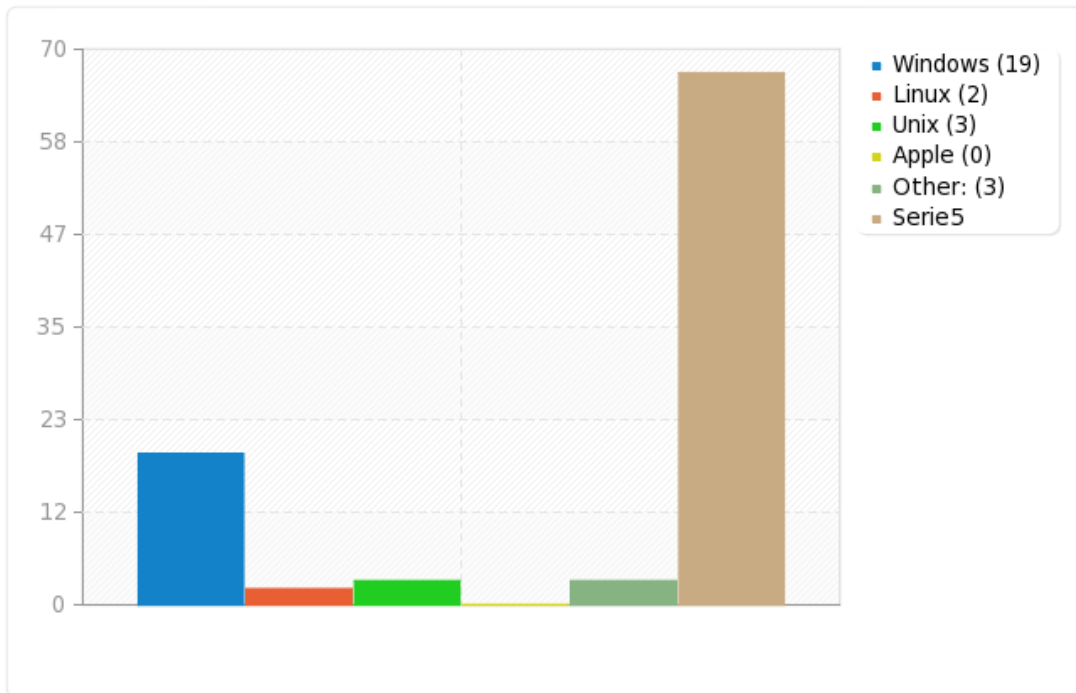
Which operating system does your server(s) use?

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### Field summary for 11

Which operating system does your server(s) use?





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## Field summary for 12

Please note the version of your operation system:

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Answer	Count	Percentage
Answer	21	21.43%
No answer	10	10.20%
Not completed or Not displayed	67	68.37%





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### Field summary for 13

Is your system stand-alone or integrated with a national or jurisdiction-wide electronic system?

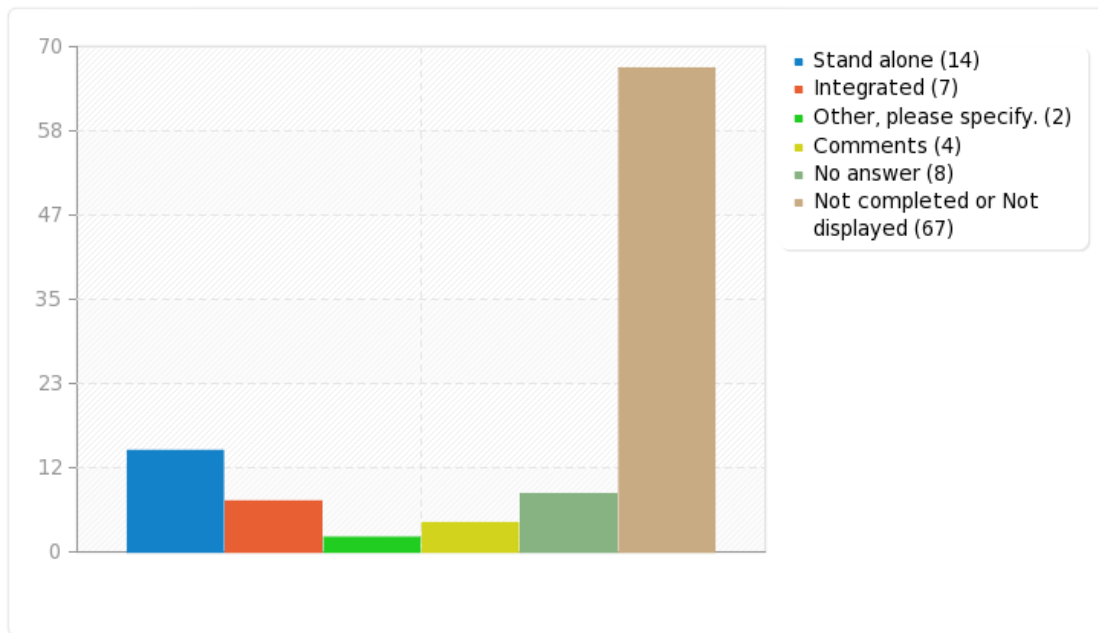
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Answer	Count	Percentage
Stand alone (A1)	14	14.29%
Integrated (A2)	7	7.14%
Other, please specify. (A3)	2	2.04%
Comments	4	4.08%
No answer	8	8.16%
Not completed or Not displayed	67	68.37%



### Field summary for 13

Is your system stand-alone or integrated with a national or jurisdiction-wide electronic system?





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## Field summary for 14

Can your system auto-generate documents?

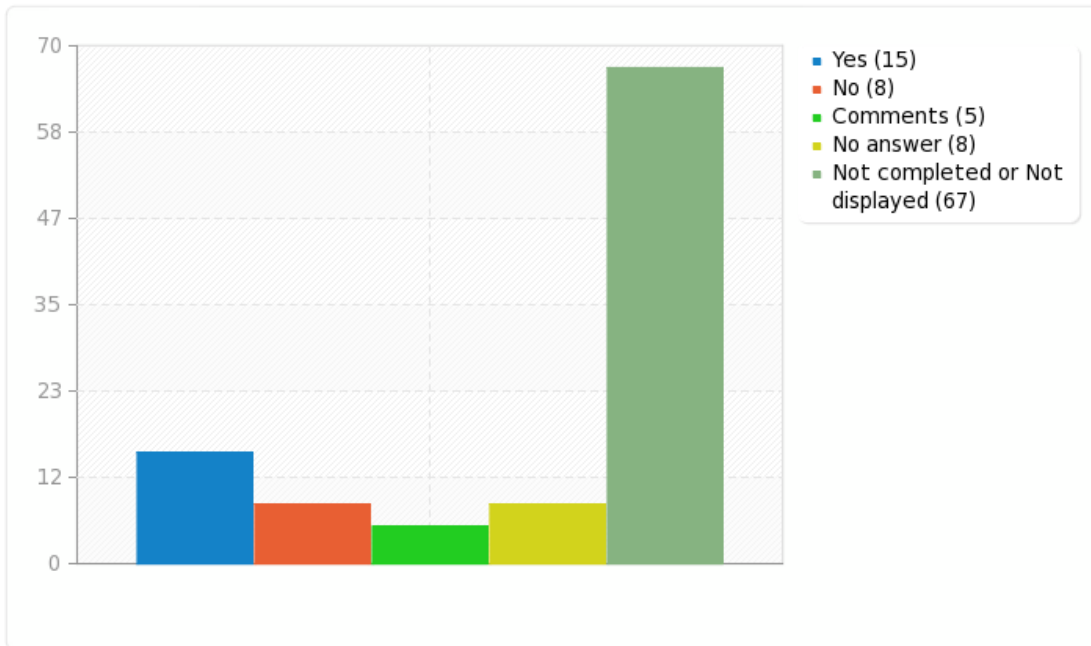
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Answer	Count	Percentage
Yes (A1)	15	15.31%
No (A2)	8	8.16%
Comments	5	5.10%
No answer	8	8.16%
Not completed or Not displayed	67	68.37%



### Field summary for 14

Can your system auto-generate documents?





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### Field summary for 15

Are in-coming and out-going applications registered with a unique number in an internal filing system?

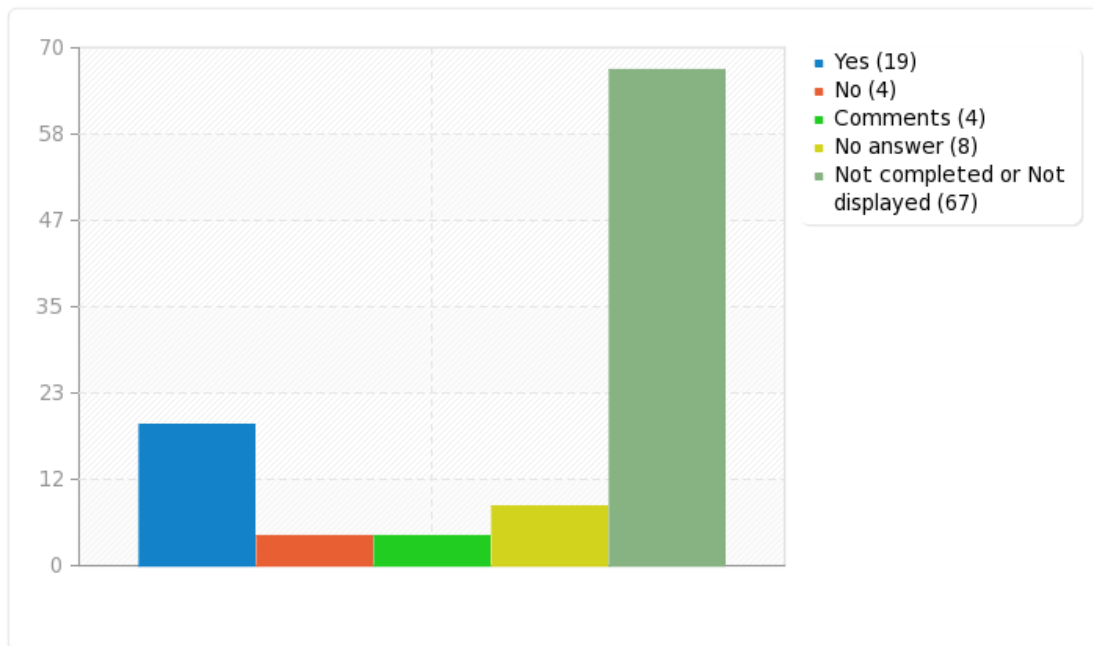
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Answer	Count	Percentage
Yes (A1)	19	19.39%
No (A2)	4	4.08%
Comments	4	4.08%
No answer	8	8.16%
Not completed or Not displayed	67	68.37%



### Field summary for 15

Are in-coming and out-going applications registered with a unique number in an internal filing system?





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## Field summary for 16

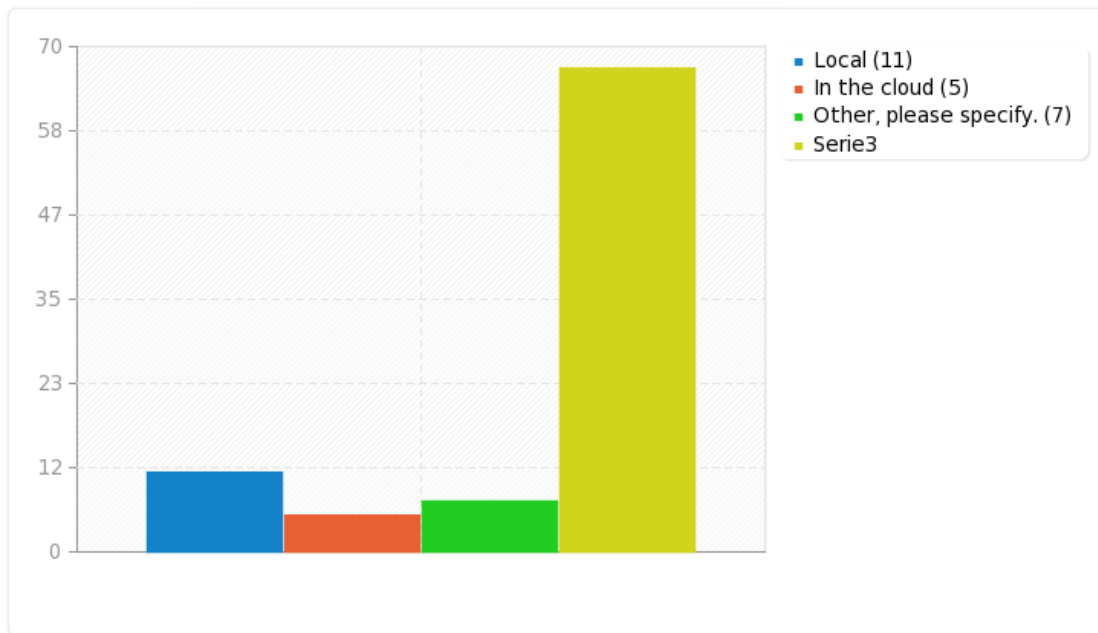
If you were to implement the iSupport case management system, would you install it locally or in the cloud?

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### Field summary for 16

If you were to implement the iSupport case management system, would you install it locally or in the cloud?







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## Field summary for 17

Does your environment allow access to external websites like HCCH.NET?

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Answer	Count	Percentage
Yes- to any internet site (A1)	14	14.29%
Only to listed websites. HCCH.NET is on the list. (A2)	5	5.10%
No (A3)	3	3.06%
Comments	7	7.14%
No answer	9	9.18%
Not completed or Not displayed	67	68.37%



### Field summary for 17

Does your environment allow access to external websites like HCCH.NET?

