

FUNCTIONAL TEST SCRIPT FOR CPRO

STEP #	TEST TYPE	SCENARIO DESCRIPTION	EXPECTED RESULT	ACTUAL RESULT	COMMENTS
1.	Inquire	Access Case Processor by entering CPRO in the Quick Navigation field or select from the vertical menu bar on the left side of the screen.	A blank screen will appear with the cursor in the Case Number field. If navigating from another screen the Case Number will be carried over as sticky data.		
2.	Inquire	If a case number did not sticky over, enter a valid number	The grid displays all the remedies available for the case.		
3.	Add	Select New for one of the Remedies	A pop-up will display allowing the user to begin the new remedy if all the required information is present		
4.	Add	Select Start Remedy and click the Modify icon	The remedy will be started and a list of the all the activities within the remedy will be displayed. The first step will have a status of in Progress. On the CPRO screen the Active column will have a numeric value depending how many times that remedy has		

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			been started.		
5.	Modify	From the list view tab double click on a row in progress	A screen will display with the possible reasons for completing this step of the chain, if a form is associated with the step, it too will be displayed. *		
6.	Modify	Select a form for one of the activities within a chain	The form will be displayed; if free form text or data is required the user will be prompted to enter. *		
7.	Modify	Select a reason for completing the activity , then click the modify icon	The activity is changed to Completed. The activity generated based on reason code is In Progress. The status of an activity is designated a highlight color so the user can easily recognize the status of each activity.		
8.	Modify	Continue through the change until complete	When the final activity in the chain is complete, the Complete column on CPRO will have a numeric value depending on how many times the remedy		



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			has been processed.		

Notice Status for 'Convention - Outgoing Recognition and Enforcement' Chain :

Following Forms will be included in 'Convention - Outgoing Recognition and Enforcement' Chain, but are not yet available

- 1) Letter / Notice of case opening
- 2) Closure Letter
- 3) Form / Letter requesting additional information
- 4) Statement of Arrears for Convention
- 5) Form / Letter advising applicant of right to appeal
- 6) Form / Letter requesting appeal
- 7) Form/Letter advising applicant of Status
- 8) Form / letter to applicant advising of outcome

Note : Currently in CPRO Screen the Forms specified above will show Template not Found error.

Templates are available for the following documents, Development is in Progress.

- 1) Decision



CPRO – Case Processor
iSupport – Case Management System

- 2) Statement of Enforceability
- 3) Statement of Proper Notice
- 4) Financial Circumstances Form

Note : Above mentioned forms are not there in 1st release. Currently in CPRO Screen above forms will show Template not Found error.

Following Notice will work in CPRO screen :

- 1) Application for Recognition and Enforcement
- 2) Transmittal Form
- 3) Generate Letter. (Sample letter added by Protech - need original template from iSupport Team)