

## Important notice before purchase

### 1. Format and Access

Our eBooks are protected by **Digital Rights Management (DRM)**. Please note that our **ebooks cannot printed, edited or copy/ pasted**. Upon purchase, you will download an .acsm file, which must be opened using the free software **Adobe Digital Editions (ADE)**, available for Windows and macOS.

[Download Adobe Digital Editions](#)

Need help? View our installation guide.

**Once opened with your Adobe ID, the eBook can be read on up to six devices linked to the same account.**

Please ensure that you are able to install and use Adobe Digital Editions before completing your purchase. The HCCH is not responsible for compatibility issues related to third-party software or devices.

### 2. Withdrawal and Refund Policy

Due to their nature, the HCCH cannot accept returns for digital HCCH publications which have been downloaded either via the HCCH's own platform or a designated service provider. Sales of digital HCCH publications are considered final. Initiating a download or using the relevant access link indicates that you agree to waive any rights of withdrawal or return of the relevant digital HCCH publication.

**No refunds will be provided** once the download has been initiated or the access link has been used.

### 3. Contact and Support

If you encounter any issues downloading or accessing your eBook, please contact us in writing at [secretariat@hcch.net](mailto:secretariat@hcch.net).

If you have queries about refunds, please contact us at [secretariat@hcch.net](mailto:secretariat@hcch.net) within 7 days of purchase.

Please order the eBook [here](#).