



iSupport is funded by the Justice Programme of the European Union (2014-2020)



## **iSupport Governing Body 7 July 2022 online meeting Minutes**

Present were representatives from Austria, Brazil, Croatia, the Czech Republic, Estonia, the European Commission, Finland, France, Germany, Hungary, Portugal, Spain, Sweden, the United States of America and the National Child Support Enforcement Association. Cyprus and Norway were excused. The meeting was chaired by Paulo Gonçalves (Portugal). Present for the PB were Philippe Lortie (PL) and Jean-Marc Pellet (JMP).

For details about each item, readers are advised to consult the Background Note that was circulated before the meeting.

### **I. Budget consumption iSupport ISD (2020-2022)**

1. JMP presented the budget consumption in the current EU-funded project, iSupport ISD. He remarked the figure for human resources includes the costs for other colleagues, which are usually settled at the end of a project. The funds further technical development work amount to € 64,146. JMP remarked that this amount will be a little lower (€ 200) as a screen-capture tool will be purchased to make videos with the new interface.
2. JMP invited States which have not paid their contributions to iSupport ISD or past projects to consider doing so, PL remarked that some recent missions were financed out the budget the HCCH has in the Me-CODEX III budget.

### **II. Plan for the delivery of next version including new statistical report for the Convention and updated statistical report for the Regulation**

3. France explained that it will need to install iSupport with Java 17 at the latest in June 2024. PL remarked that the upgrade will in any case be necessary at some point. Several States supported this upgrade.
4. JMP also remarked that Sweden has prepared a Swedish translation for iSupport. Other language versions of iSupport (German, Portuguese and Spanish) have previously been supported by the iSupport budget.
5. The new statistical report for the Convention, the updated statistical report for the Regulation and the integration of the new Request for Specific Measure forms, as well as part of the technical upgrade to Java 17 will be funded out of the current budget. The remainder of the technical upgrade and the Swedish translation will be funded out of the next budget (iSupport ITMF). Portugal and Brazil indicated they have nearly completed the translation of the new Request for Specific Measure forms to Portuguese.

### **III. Implementation agreement and sharing of maintenance costs**

6. The chair of the iSupport Governing Body offered to prepare a proposal in writing suggesting that States using and States implementing iSupport share maintenance costs as the latter group of States also benefits from the services of Protech.

### **IV. Renewal of Protech's contract**

7. The PB proposed to renew Protech's contract for a further two years. No objection was recorded.

### **V. Plans for the installation of iSupport and e-CODEX**

8. Brazil indicated it has an iSupport version in production and is looking forward to installing the new e-CODEX components. Croatia is discussing its installation plans with IT experts. The Czech Republic is negotiating the installations with the responsible ministry. Spain is still in the early phases of its installation. Finland has stopped installation work due to the holidays. France is transitioning to the 2020 version. Germany has completed the installation of the 2020 version. Hungary was not in a position to give an update due to the absence of technical staff. Portugal now has a new IT resource who is working on the installation of the 2020 version. Sweden is also in the early stages of its installation. The US indicated not currently having the resources to consider installing iSupport.
9. The release of new e-CODEX components was announced. Protech and the PB will install them on the sandboxes and test them before a technical workshop to be held in September 2022. After the meeting, JMP wrote to the iSupport technical mailing list to invite participants to express their preferences for the organisation of the technical workshop.

### **VI. EU Regulation on e-CODEX**

10. The representative of the European Commission advised participants to contact their permanent representation in Brussels if they wanted more information on the comitology process for the adoption of implementing acts, as well as on future designations to the e-CODEX Advisory Group.

### **VII. Certificate management in iSupport**

11. JMP will continue researching companies with the potential to provide services.

### **VIII. Funding of iSupport**

#### **a. Request for funding with the Dutch postcode lottery**

12. The PB will prepare a new application requesting a regular yearly amount. The application will mostly rely on the one made last year.

#### **b. Update on HCCH budget**

13. PL clarified that, while the postponement of the transfer of the coordinator position to the budget of the organisation will have no short-term impact on iSupport, it will impact work on the 2007 Convention.

## IX. AOB

14. JMP indicated that the next EU-funded project, iSupport ITMF (International Transfer of Maintenance Funds) will start in September 2022. The European Union Bailiff Foundation (EUBF) made a financial contribution to the project and will also contribute human resources. EUBF will join future Governing Body meetings. It is in the process of becoming an observer at the HCCH.
15. Sweden presented its requirement for audit logging. At Försäkringskassan there is a generic requirement that all applications which handle personal information must be logged in what is called an Integrity-log (I-log). The purpose of I-log is to log all activities and events that handle personal information and economical services concerning individuals. This to guarantee that the information is used in a correct way and does not violate any individual's personal integrity in any way. The logs collected by each application are to be transferred to a central system where they can be retrieved and analysed by an analytic search tool. The content of the I-log should show which information has been shown to a user, changes and actions made in/to the information, acting user's identity (or "system" if an internal system action), id of person it is concerning, date and time for the action/event and wherefrom the log-record was initiated (application/service). JMP will arrange a meeting with Protech to discuss this in detail.