



iSupport

cross-border recovery
of maintenance obligations
*pour le recouvrement transfrontière
des obligations alimentaires*

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Revision History

Date	Version	Author	Reviewed by	Remarks
24-2-2016	1.0	Brigitte Voerman		Pilot Sprint 1
9-3-2016	1.1	Brigitte Voerman		Updated 1.2 chapter: 6-8 added Pilot Sprint 2
23-3-2016	1.2	Brigitte Voerman	Marie Vautravers	Pilot Sprint 3
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1 Pilot Sprint 1

1.1 Release date

25 February 2016 (for software version as well as the Sandbox)

1.2 Content

1. WRKL Screen issues are fixed.
 - Information alert – cancel delete should remove tick from delete field
 - Some alerts are not displayed in WRKL
 - Manager and other worker alert access
2. Validations removed for Neutral forms Req.Par-350.
3. CPRO - Navigation Issue fixed.
4. Implemented Audit log. New batch Program 'ISB6800-BATCH_BKUP_USER_ACCESS_LOG' was created to move the Audit log data daily to Audit log History table.
5. Validation corrected for NRRQ, CWRK, FDMO, ICOR, CADS and for Forms.
6. Implemented DB authentication for ISupportAdmin login to avoid login by the default credentials.
7. Implemented DB authentication for ISupportApiRest services to avoid access by anyone.
8. Changes in the log configuration part of ISupportApiRest to create log files within the same directory where ISupportApiRest.jar is exist.

1.3 Issues

1.3.1 Fixed issues

Key	Status	Summary
IS-819	Fixed	characters error USEM and CADS
IS-816	Fixed	WRKL - Some alerts are not displayed in WRKL. Issue fixed.
IS-814	Fixed	Validations removed for Neutral forms, Req.Par-350.
IS-813	Fixed	WRKL DSD was updated to have additional description
IS-812	Fixed	WRKL DSD was updated to have additional description
IS-811	Fixed	WRKL DSD was updated to have additional description
IS-810	Fixed	WRKL DSD was updated to have additional description
IS-809	Fixed	WRKL DSD was updated to have additional description
IS-808	Fixed	WRKL DSD was updated to have additional description
IS-807	Fixed	WRKL DSD was updated to have additional description
IS-806	Fixed	WRKL DSD was updated to have additional description
IS-805	Fixed	WRKL DSD was updated to have additional description
IS-796	Fixed	CPRO - Navigation Issue fixed. (Duplicate of IS-771).

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IS-791	Fixed	WKRL information alert – cancel delete should remove tick from delete field
IS-783	Fixed	Closed status is not effective AHIS.
IS-782	Fixed	Screen Print was corrected not to hide any data during screen print.
IS-771	Fixed	CPRO - Navigation Issue fixed.
IS-766	Fixed	AHIS - Status values was changed from Good, Bad to Current, Old.
IS-736	Fixed	Transmittal form validations

1.3.2 Comment on issues added in Jira

IS-803
IS-797
IS-790
IS-789
IS-787
IS-786
IS-785
IS-784
IS-781
IS-776
IS-768
IS-733
IS-711

1.4 Topics to demo on the Sprint review meeting on 25 February 2016

1. Manager and other worker alert access in WRKL.
2. CPRO - Case Journal usage.
3. CPRO - Navigation based on case type.
4. Validations removed for Neutral forms Req.Par-350.

1.5 DSD documents

DSD	Remark
WRKL	Update as per JIRA issues
Batch DSD - iSupport - Backup User Access Logs Batch Process - DSD	New Batch DSD document
Batch DSD - 'iSupport - Accrual Batch Processes - DSD'	Small correction to the existing DSD document

2 Pilot Sprint 2

2.1 Release date

9 March 2016 (for software version as well as the Sandbox)

2.2 Content

1. WRKL Screen issues fixed
 - 'All' option was added for Manager role workers.
 - 'ALL' option was added in Status field for all workers.
 - Modified WRKL grid to display the worker in charge of the task.
 - Modified WRKL grid to display Priority tasks with exclamation.
2. NOTE Screen
 - New Screen function 'Create Manual Task' was added
 - Allowing to set target date and priority for the Manual task.
3. Implemented Archival batch process. New batch Program 'ISB6700-BATCH_ARCHIVE_CASE_INFO.SP_ARCHIVE_CASE_INFO' was created to move the Archived case data daily to Archive database tables.
4. Validation added/corrected in FDMO, CCRT, NOTE, WRKL, CPRO, NRRQ, NPRO to display proper error messages.
5. Added all the countries in REFM (CTRY/CRTY) displayed in alphabetical order. California State code is US-CA.
6. Territorial was added in Header XML of e-CODEX
7. Enabled Frequency input dropdown box to choose the specific frequency of the job scheduler in Scheduler screen of ISupportAdmin application.

2.3 Issues

2.3.1 Fixed issues

Key	Status	Summary
IS-832	Fixed	ANXT - screen is not fully displayed
IS-827	Fixed	Missing screens in the side navigation bar
IS-804	Fixed	WRKL - Task list - name of the caseworker working on a task
IS-801	Fixed	Priority of a task
IS-800	Fixed	Create individual task
IS-788	Fixed	Master task list

2.3.2 Comment on issues added in Jira

IS-849	Not an issue. Comment added in JIRA.
IS-836	Not an issue. Comment added in JIRA.
IS-833	Not an issue. Comment added in JIRA.
IS-831	Not an issue. Comment added in JIRA.
IS-830	Not an issue. Comment added in JIRA.
IS-829	Not an issue. Comment added in JIRA.
IS-828	Not an issue. Comment added in JIRA.
IS-826	Not an issue. Comment added in JIRA.
IS-825	Not an issue. Comment added in JIRA.
IS-802	Not an issue. Comment added in JIRA.

2.4 Topics to demo on the Sprint review meeting on 10 March 2016

- WRKL Screen new functionalities
- NOTE Screen new Functionalities

2.5 DSD documents

DSD	Remark
WRKL Screen	DSD was updated with new functionalities
NOTE Screen	DSD was updated with new functionalities
FDMO Screen	DSD was updated with additional information
batch DSD for 'iSupport - Archive Case Information'	New Batch Process - DSD

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3 Pilot Sprint 3

3.1 Release date

24 March 2016 (for software version as well as the Sandbox)

3.2 Content

1. Regulation/Convention Deadline alert generation
 - Auto completion of Regulation/Convention deadline alert form CPRO.
 - Manual completion of Regulation/Convention deadline alert from Note.
2. WRKL - Date range (From date, To date) filter usage
3. WRKL - Alert default to Primary case worker
4. Validation checks removed from PART B Regulation application

3.3 Issues

3.3.1 Fixed issues

Key	Status	Summary
IS-866	Fixed	Uploading a document - CPRO
IS-864	Fixed	ICOR - double clicking on an application opens another application.
IS-861	Fixed	NOTE Create Manual Task – completed task should not show on WRKL
IS-860	Fixed	Creating Manual Task – worker ID should default to primary worker
IS-857	Fixed	Pending Application displayed in CCRT but not in ICOR
IS-856	Fixed	CPRO – Upload Documents are missing if user does not save
IS-852	Fixed	Currencies
IS-851	Fixed	CPRO - activity list - label of actions
IS-850	Fixed	Validation checks – Part B
IS-845	Fixed	CPRO - declaration of enforceability chain
IS-844	Fixed	WRKL - Action alert
IS-840	Fixed	WRKL "from date"
IS-839	Fixed	WRKL
IS-830	Fixed	CPRO
IS-820	Fixed	DEMO Screen Actor Payment tab
IS-818	Fixed	CPRO -wrong Regulation due date
IS-817	Fixed	CPRO- Generation of status report in the Regulation activity chain
IS-813	Fixed	WRKL - Regulation/Convention deadlines

3.3.2 Comment on issues added in Jira

IS-863	Not an issue CPRO – unable to do any activities on some cases
IS-855	Not an issue CPRO - Outgoing enforcement Convention case
IS-824	Not an issue Regulation case; application for modification of a decision
IS-823	Not an issue Correcting of already added information

3.4 Topics to demo on the Sprint review meeting on 24 March 2016

1. Regulation/Convention Deadline alert generation
 - Auto completion of Regulation/Convention deadline alert from CPRO.
 - Manual completion of Regulation/Convention deadline alert from Note.
2. WRKL - Date range (From date, To date) filter usage
3. WRKL - Alert default to Primary case worker
4. SRCH Screen - Search by Name

3.5 DSD documents

DSD	Remark
1. WRKL Screen	DSD was updated with new functionalities.
2. NOTE Screen	DSD was updated with new functionalities.
3. EUAS	DSD was updated with password change functionalities.
4. CADS Screen	DSD new field added to identify CA uses iSupport.
5. BSTL Screen	DSD was updated with latest Screen shots.

4 Pilot Sprint 4

Due to the fact only a few test issues were created, this version is not released.

Next release will be pilot version 5, which will be released on 21 April 2016.

5 Pilot Sprint 5

5.1 Release date

21 April 2016 (for software version)

20 April 2016 (for the Sandbox)

5.2 Content

- NOTE: Manual task default to Caseworker, editing of due date in CPRO.
- CCRT: Editing of Internal reference number
- CCRT: adding competent authority to case
- DEMO: Removal of actor's physical appearance related fields
- Batch: user alert to review case/Archive case - new batch process developed
- FDMO: Authority of origin changed as optional. Group obligation will list only one creditor
- New template letter COM23 was added to NPRO
- Time zone issue solved by class file
- Issue for exchanged cases and messages with PDF attachment were not shown is solved
- "Web" reference in folder structure and file name removed for File iSupportWeb.war Folder \iSupportWeb- to avoid confusion since iSupport is used locally (although a Webbrowser is used as user interface and web-services are used).

5.3 Issues

5.3.1 Fixed issues

IS 898	Fixed	Convention modification activity list : Wrong letter generated
IS 893	Fixed	Archiving - warning message
IS 892	Fixed	closed case data still editable
IS 890	Fixed	CPRO - Inconsistent choice in the outgoing rec. and enforcement activity list
IS 889	Fixed	Set general deadlines for all cases
IS 879	Fixed	Resources - Link to iSupport webpage needs to be updated
IS 878	Fixed	CPRO - Convention activity list -warning message - upload documents
IS 876	Fixed	CPRO outgoing regulation activity chain - additional document from the applicant - no application form
IS 874	Fixed	One Regulation deadline is missing
IS 872	Fixed	CPRO - generation of notices- hyperlinks - signification of icons is unclear
IS 869	Fixed	Search Actor pull back

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IS 868	Fixed	Internal Reference number accessibility.
IS 865	Fixed	Outgoing application - FDMO screen
IS 862	Fixed	NOTE Manual Task – should be able to edit a due date once created
IS 860	Fixed	Creating Manual Task – worker ID should default to primary worker
IS 857	Fixed	Pending Application displayed in CCRT but not in ICOR
IS 853	Fixed	ICOR SCREEN ERROR
IS 841	Fixed	FDMO Obligation for a group of creditors
IS 838	Fixed	Fields related to the actors' physical appearance - IS-520
IS 831	Fixed	CPRO - Regulation outgoing modification application
IS 821	Fixed	General alerts for all cases
IS 818	Fixed	CPRO -wrong Regulation due date
IS 817	Fixed	CPRO- Generation of status report in the Regulation activity chain
IS 798	Fixed	Link OTHP to a case
IS 786	Fixed	Alert when task deadline is overdue

5.3.2 Comment on issues added in Jira

IS 894	Not an issue	After archiving, all case data should be removed
IS 882	Not an issue	O/S Windows
IS 881	Not an issue	Information alert not assigned to the caseworker.
IS 870	Not an issue	OTHP & Actor Default payment address
IS 848	Not an issue	display of Actor's ID
IS 826	Not an issue	Application for declaration of enforceability and enforcement, Regulation
IS 825	Not an issue	Questions
IS 824	Not an issue	Regulation case; application for modification of a decision
IS 823	Not an issue	Correcting of already added information
IS 822	Not an issue	AHIS use of the actor's name instead of or in addition to the identification #
IS 802	Not an issue	consult the caseworker task list of completed tasks

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5.4 Topics to demo on the Sprint review meeting on 21 April 2016

1. NOTE: Manual task default to Caseworker
2. CCRT: Editing of Internal reference number
3. CCRT: adding competent authority to case
4. DEMO: Removal of actor's physical appearance related fields
5. Batch: user alert to review case/Archive case new batch process
6. FDMO: Authority of origin changed as optional. Group obligation lists only one creditor
7. New template letter COM23 was added to NPRO

5.5 DSD documents

1. OTHP Screen DSD was updated to have new functionalities.
2. CCRT Screen DSD was updated to have Edits of Internal reference number, link to competent authority.
3. CPRO Screen DSD was updated to have convention/regulation deadline info.
4. DEMO screen DSD was updated after removal of actors physical appearance fields.
5. FDMO screen DSD was updated Authority of origin changed as optional and group obligation related info.
6. WRKL Screen DSD was updated to have new changes.
7. NOTE Screen DSD was updated to have new changes.
8. iSupport Generate User Alerts Batch DSD.