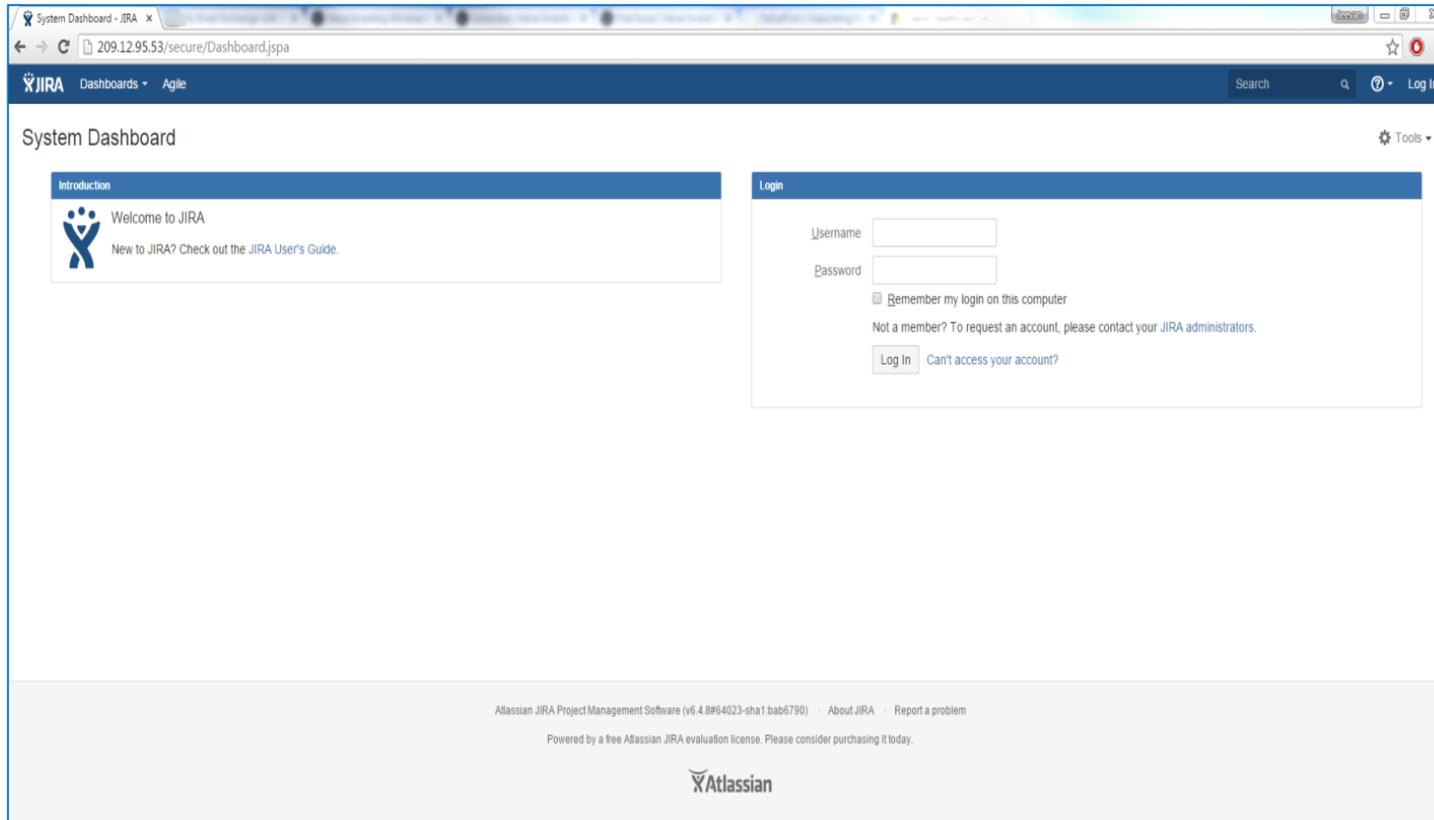


iSupport

Jira

<http://209.12.95.53/secure/Dashboard.jspa>

Logging into Jira

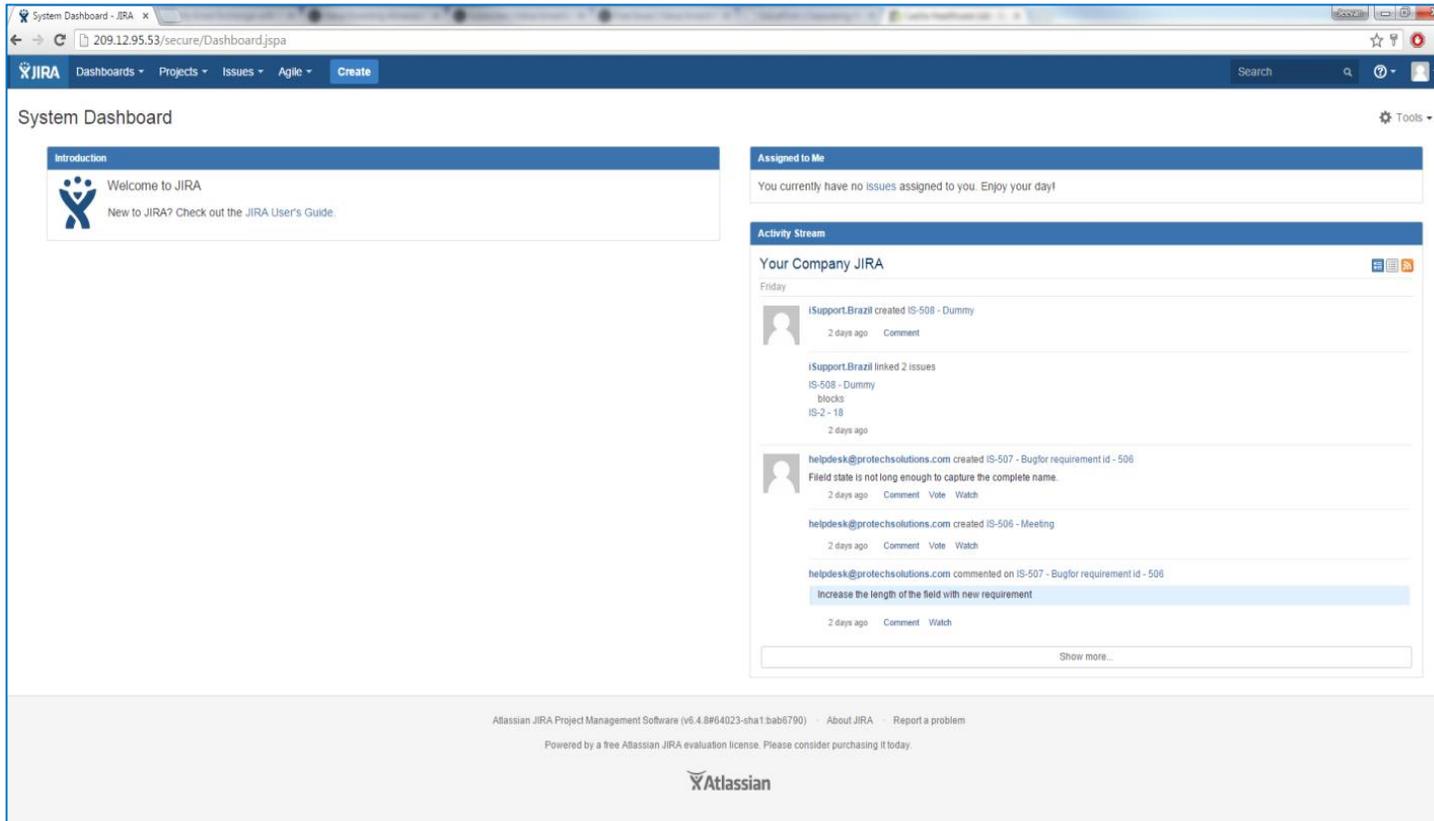


The screenshot shows the Jira System Dashboard login page. The browser address bar displays '209.12.95.53/secure/Dashboard.jspa'. The page header includes the Jira logo, 'Dashboards', 'Agile', a search bar, and a 'Log In' link. The main content area is titled 'System Dashboard' and features two panels: 'Introduction' and 'Login'. The 'Introduction' panel contains a welcome message and a link to the Jira User's Guide. The 'Login' panel contains input fields for 'Username' and 'Password', a checked checkbox for 'Remember my login on this computer', a link for 'Not a member?', a 'Log In' button, and a link for 'Can't access your account?'. The footer contains version information, links for 'About Jira' and 'Report a problem', and the Atlassian logo.

Username = Enter Username
Password = Enter Password

✓ Remember my login on this
computer

Dashboard



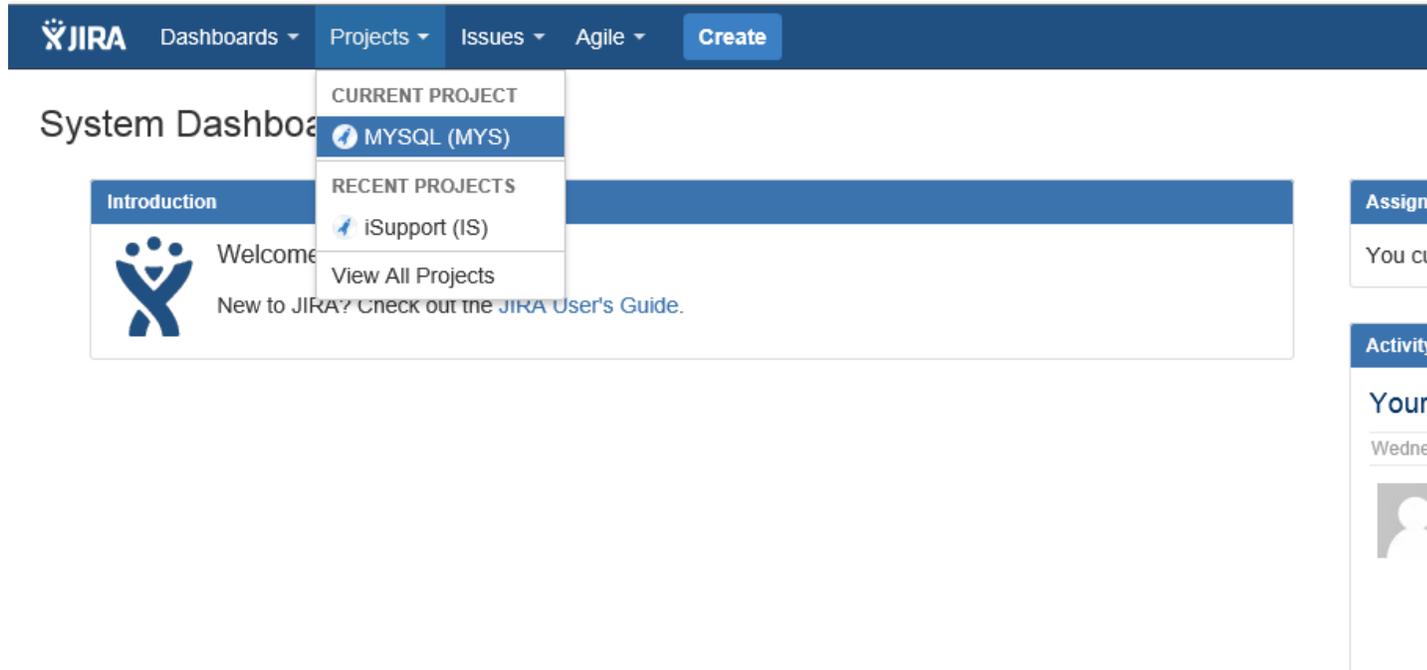
The screenshot shows the JIRA System Dashboard interface. At the top, there is a navigation bar with the JIRA logo, a search bar, and a 'Create' button. The main content area is titled 'System Dashboard' and features several widgets:

- Introduction:** A welcome message for new users, including a link to the JIRA User's Guide.
- Assigned to Me:** A notification stating 'You currently have no issues assigned to you. Enjoy your day!'
- Activity Stream:** A section titled 'Your Company JIRA' showing a list of recent activity. The first entry is 'iSupport.Brazil created IS-508 - Dummy' with a 'Comment' link. The second entry is 'iSupport.Brazil linked 2 issues' (IS-508 - Dummy blocks IS-2 - 18) with a '2 days ago' timestamp. The third entry is 'helpdesk@protechsolutions.com created IS-507 - Bug for requirement id - 506' with links for 'Field state is not long enough to capture the complete name.', '2 days ago', 'Comment', 'Vote', and 'Watch'. The fourth entry is 'helpdesk@protechsolutions.com created IS-505 - Meeting' with similar links. The fifth entry is 'helpdesk@protechsolutions.com commented on IS-507 - Bug for requirement id - 506' with the text 'increase the length of the field with new requirement' and links for '2 days ago', 'Comment', and 'Watch'. A 'Show more...' link is at the bottom of the activity stream.

At the bottom of the page, there is a footer with the text: 'Atlassian JIRA Project Management Software (v6.4.8#64023-sha1:bab6700) · About JIRA · Report a problem' and 'Powered by a free Atlassian JIRA evaluation license. Please consider purchasing it today.' The Atlassian logo is also present.

- The Dashboard is visible immediately after successful login

Select your project



- Check and select the project you are working on (if applicable)

Create Issue

Create Issue Configure Fields

Project*

Issue Type*

Summary*

Priority

Component/s **None**

Description

Attachment

Linked Issues

Issue

Labels

Create another **Create** Cancel

- Click on Create or “c” to open the “Create Issue” window
- Choose ‘Bug’ for issue type.
- Unless there is a specific situation, you can choose ‘medium’ for priority.

Search

The screenshot shows the JIRA System Dashboard interface. The top navigation bar includes 'Dashboards', 'Projects', 'Issues', 'Agile', and 'Create'. A search bar is located on the right side of the navigation bar. The main content area is divided into several sections: 'System Dashboard' with a 'Welcome to JIRA' message, 'Assigned to Me' (showing no issues), and 'Activity Stream' (showing recent activity). A dropdown menu is open under the 'Issues' navigation item, displaying options for 'Search for issues', 'RECENT ISSUES', 'IS-508 Dummy', 'IS-2-18', 'Import Issues from CSV', 'FILTERS', 'My Open Issues', 'Reported by Me', and 'Manage filters'. The footer contains version information and the Atlassian logo.

- Click on “Issues” to search for any open issues
- Choose Task, then Bug, to show test-issues only.
- Or choose Task, again task to show the requirements only.

Issue Display

The screenshot shows the JIRA issue display page for 'IS-508 Dummy'. The interface includes a search bar at the top, a left sidebar with filters, and a main content area with details, links, and activity. A callout box highlights the 'CHOOSE HOW YOU VIEW ISSUES' section.

CHOOSE HOW YOU VIEW ISSUES
Switch between the details and list views to suit your preference.
[Learn more](#)
[Close](#)

Issue Details:
Type: Task
Priority: Medium
Status: TO DO (View Workflow)
Resolution: Unresolved
Affects Version/s: None
Fix Version/s: None
Labels: None

Issue Links:
blocks IS-2 18 (TO DO)

Activity:
All Comments Work Log History Activity
There are no comments yet on this issue.

People:
Assignee: ISupport.Brazil
Reporter: ISupport.Brazil
Votes: 1
Watchers: 1 (Stop watching this issue)

Dates:
Created: 2 days ago
Updated: 2 days ago

Agile:
View on Board

- Once you have successfully completed the search for an issue, the item will be displayed

Viewing Details of the issue

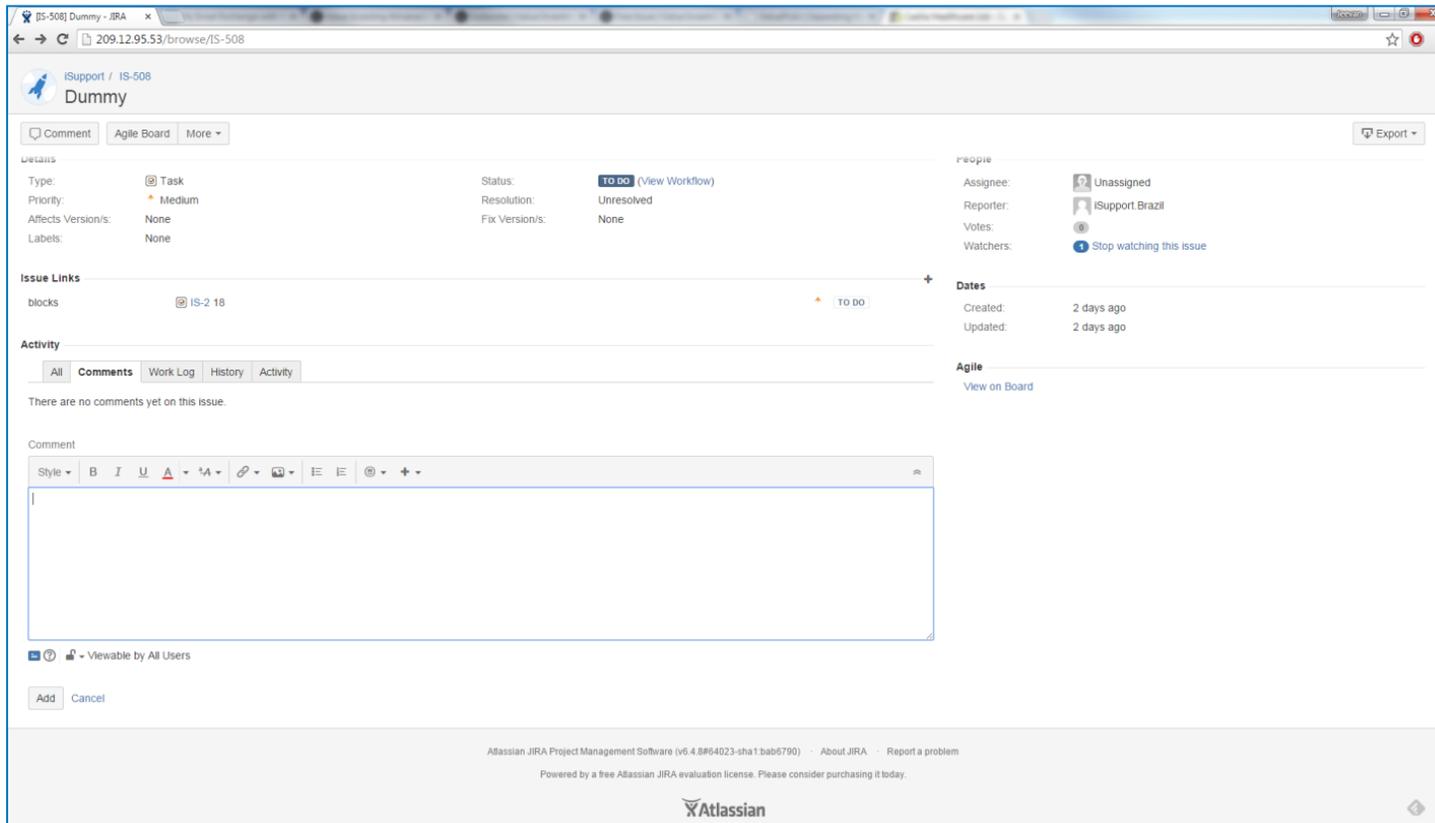
The screenshot shows the JIRA interface for issue IS-508. The browser address bar shows the URL 209.12.95.53/browse/IS-508. The JIRA header includes navigation menus for Dashboards, Projects, Issues, and Agile, along with a 'Create' button and a search bar. The issue title is 'Dummy' under the 'ISupport / IS-508' project. Below the title are buttons for 'Comment', 'Agile Board', and 'More'. The 'Details' section contains the following information:

Type:	Task	Status:	TO DO (View Workflow)
Priority:	Medium	Resolution:	Unresolved
Affects Version/s:	None	Fix Version/s:	None
Labels:	None		

The 'Issue Links' section shows a link labeled 'blocks' to issue 'IS-2 18'. The 'Activity' section has tabs for 'All', 'Comments', 'Work Log', 'History', and 'Activity', with a message stating 'There are no comments yet on this issue.' The 'People' section lists the assignee as 'Unassigned', the reporter as 'ISupport.Brazil', and a 'Stop watching this issue' button. The 'Dates' section shows 'Created: 2 days ago' and 'Updated: 2 days ago'. The 'Agile' section has a 'View on Board' link. The footer includes the Atlassian logo and version information: 'Atlassian JIRA Project Management Software (v6.4.8#64023-sha1 bab6790)'. The footer also contains a notice: 'Powered by a free Atlassian JIRA evaluation license. Please consider purchasing it today.'

- Click on the issue name (in this example, IS 508) to see the details

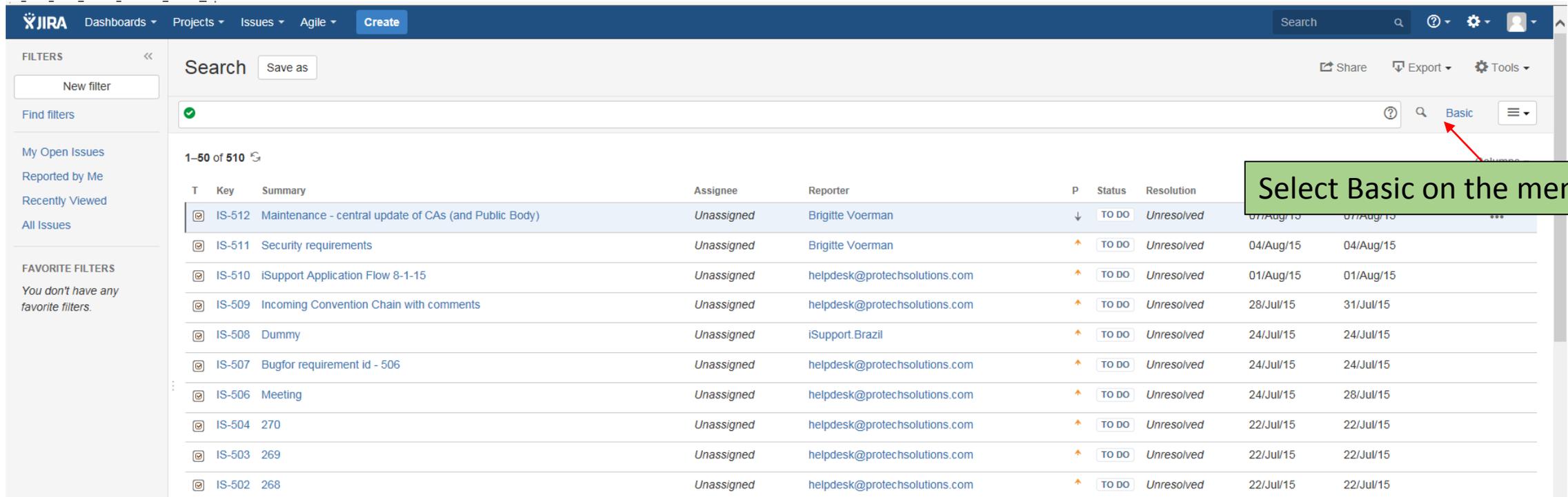
Adding Comments and Screenshots



The screenshot displays the JIRA issue page for 'Dummy' (ID IS-508). The page is viewed in a browser window with the URL '209.12.95.53/browse/IS-508'. The issue details include: Type: Task, Priority: Medium, Status: TO DO (View Workflow), Resolution: Unresolved, and Assignee: Unassigned. The 'Comments' section is active, showing 'There are no comments yet on this issue.' Below this, there is a text input field with a rich text editor toolbar (bold, italic, underline, link, unlink, list, list, link, unlink, link, unlink, link, unlink) and an 'Add' button. The footer of the page includes the Atlassian logo and version information: 'Atlassian JIRA Project Management Software (v6.4.8#64023-sha1 bab5790) · About JIRA · Report a problem' and 'Powered by a free Atlassian JIRA evaluation license. Please consider purchasing it today.'

- Comments can be added as necessary by clicking the “Comments” button
- Screenshots can also be added by using the “Comment” button

Search Options



The screenshot shows the JIRA search interface. At the top, there is a navigation bar with 'Dashboards', 'Projects', 'Issues', 'Agile', and 'Create' buttons. A search bar is located on the right side of the navigation bar. Below the navigation bar, there is a 'Search' section with a 'Save as' button and a 'Share' button. A search bar with a magnifying glass icon and the word 'Basic' is visible. A red arrow points to the 'Basic' text, and a green callout box with the text 'Select Basic on the menu' is positioned over the arrow. Below the search bar, there is a table of search results. The table has columns for 'T', 'Key', 'Summary', 'Assignee', 'Reporter', 'P', 'Status', and 'Resolution'. The first row is highlighted in blue. The table contains 10 rows of data.

T	Key	Summary	Assignee	Reporter	P	Status	Resolution		
🔍	IS-512	Maintenance - central update of CAs (and Public Body)	Unassigned	Brigitte Voerman	↓	TO DO	Unresolved	07/Aug/15	07/Aug/15
🔍	IS-511	Security requirements	Unassigned	Brigitte Voerman	↑	TO DO	Unresolved	04/Aug/15	04/Aug/15
🔍	IS-510	iSupport Application Flow 8-1-15	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	01/Aug/15	01/Aug/15
🔍	IS-509	Incoming Convention Chain with comments	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	28/Jul/15	31/Jul/15
🔍	IS-508	Dummy	Unassigned	iSupport.Brazil	↑	TO DO	Unresolved	24/Jul/15	24/Jul/15
🔍	IS-507	Bugfor requirement id - 506	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	24/Jul/15	24/Jul/15
🔍	IS-506	Meeting	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	24/Jul/15	28/Jul/15
🔍	IS-504	270	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	22/Jul/15	22/Jul/15
🔍	IS-503	269	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	22/Jul/15	22/Jul/15
🔍	IS-502	268	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	22/Jul/15	22/Jul/15

FILTERS <<

New filter

Find filters

My Open Issues

Reported by Me

Recently Viewed

All Issues

FAVORITE FILTERS

You don't have any favorite filters.

Search Save as

Project: All Type: All Status: All Assignee: All Contains text More Q Advanced

Resolution: All

The menu with search options will be displayed

1-50 of 510

T	Key	Summary	Assignee	Reporter	P	Status	Resolution	Created	Updated	Due	Columns
🔍	IS-512	Maintenance - central update of CAs (and Public Body)	Unassigned	Brigitte Voerman	↓	TO DO	Unresolved	07/Aug/15	07/Aug/15		...
🔍	IS-511	Security requirements	Unassigned	Brigitte Voerman	↑	TO DO	Unresolved	04/Aug/15	04/Aug/15		
🔍	IS-510	iSupport Application Flow 8-1-15	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	01/Aug/15	01/Aug/15		
🔍	IS-509	Incoming Convention Chain with comments	Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	28/Jul/15	31/Jul/15		
🔍	IS-508	Dummy	Unassigned	iSupport.Brazil	↑	TO DO	Unresolved	24/Jul/15	24/Jul/15		

FILTERS

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You don't have any favorite filters.

Search Save as

Project: All Type: All Status: All Assignee: All Contains text

Resolution: All

More Advanced

1-50 of 510

T	Key	Summary	Assignee	Resolution	Created	Updated	Due
📌	IS-512	Maintenance - central update of CAs (and Public Body)	Unassigned	Unresolved	07/Aug/15	07/Aug/15	...
📌	IS-511	Security requirements	helpdesk@protechsolutions.com	Unresolved	04/Aug/15	04/Aug/15	
📌	IS-510	iSupport Application Flow 8-1-15		Unresolved	01/Aug/15	01/Aug/15	
📌	IS-509	Incoming Convention Chain with comments		Unresolved	28/Jul/15	31/Jul/15	
📌	IS-508	Dummy		Unresolved	24/Jul/15	24/Jul/15	
📌	IS-507	Bugfor requirement id - 506		Unresolved	24/Jul/15	24/Jul/15	
📌	IS-506	Meeting	Unassigned	Unresolved	24/Jul/15	28/Jul/15	

More

Resolution

Recent Criteria

Requirement ID

All Criteria

% Limits

Affects Version

Comment

Created Date

...excluding 7 hidden

Additional search options can be added by selecting the 'More' option and clicking on the additional items you would like to see

Online Jira Help and Overview

<https://confluence.atlassian.com/display/JIRA/JIRA+101>

FILTERS <<

New filter

Find filters

My Open Issues

Reported by Me

Recently Viewed

All Issues

FAVORITE FILTERS

You don't have any favorite filters.

Search Save as

Share Export ⚙️ Tools

Project: All ▾ Type: All ▾ Status: All ▾ Assignee: All ▾ Contains text More 🔍 Advanced

Resolution: All ▾ ✕

- Unresolved
- Fixed
- Won't Fix
- Duplicate
- Incomplete
- Cannot Reproduce
- Done
- Won't Do

Won't Fix

Select the search values in the resolution drop-down

Assignee	Reporter	P	Status	Resolution	Created	Updated	Due	Sprint
Assigned	Brigitte Voerman	↓	TO DO	Unresolved	07/Aug/15	07/Aug/15		...
Assigned	Brigitte Voerman	↑	TO DO	Unresolved	04/Aug/15	04/Aug/15		
Assigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	01/Aug/15	01/Aug/15		
Assigned	helpdesk@protechsolutions.com	↑	DONE	Done	28/Jul/15	11/Aug/15		Sprint 1
Unassigned	iSupport.Brazil	↑	TO DO	Unresolved	24/Jul/15	11/Aug/15		
Unassigned	helpdesk@protechsolutions.com	↑	TO DO	Unresolved	24/Jul/15	11/Aug/15		
IS-506 Meeting	helpdesk@protechsolutions.com	↑	DONE	Done	24/Jul/15	11/Aug/15		Sprint 1

Questions or Issues

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