



Israel

e-APP Program
Oct 2021



e-APP Accelerating digital services

Life Events

Ask Once

Alternative Service Channel Supporting Infrastructures

Identify Need

Market Research

Concept Design

COV 19

Government Resolution 260





The road for e-APP digital transformation



- Learning from other countries' experience
- Customer Journey



Defining our vision



Defining our requirements

Cross government team

Amending legislation

Intergovernmental meetings

Budget allocation

Technology exploration

Architecture & detailed design





Our Goals

- Reduce the bureaucratic processes within the government agencies
- Simplify the processes and improve the duration for issuing Apostilles
- Fully automated process (secured, reliable, authenticated, available)
- Centralized platform, standards, and processes all governmental departments
- Digitalize Notary Form

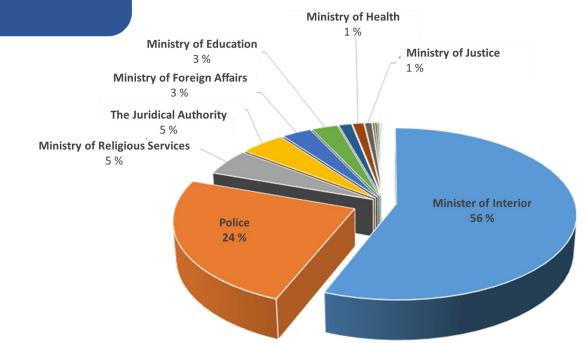
Apostille Data 2019



191,572 apostilles issued for government public documents

Total ~ 400,000 apostilles

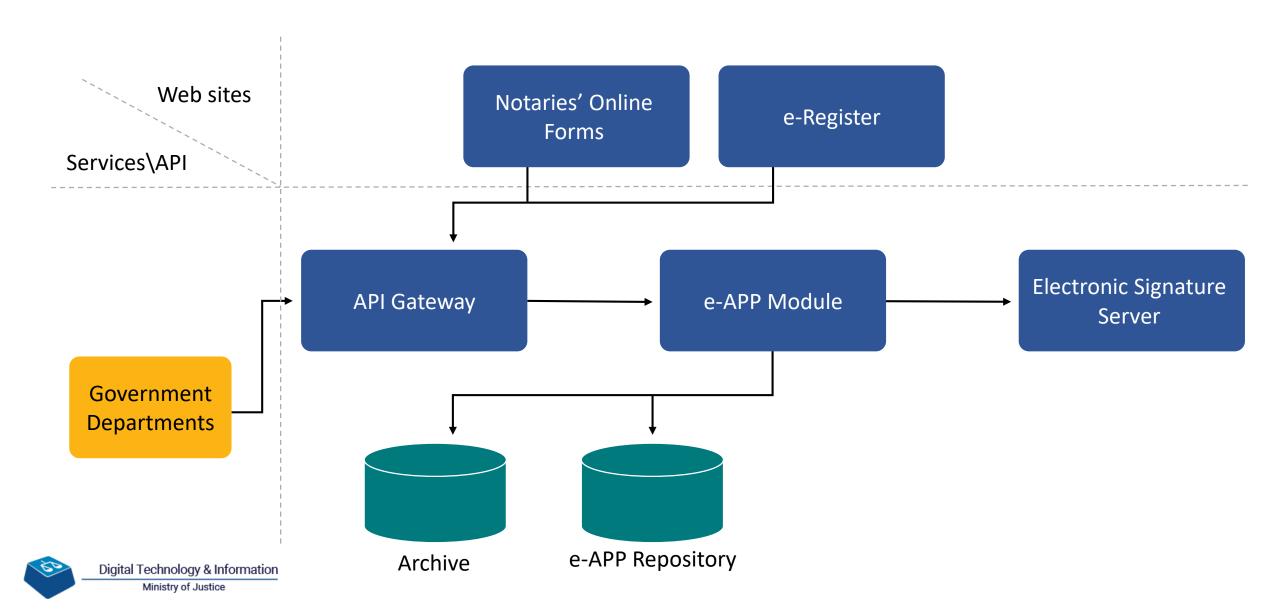
180,000 apostilles issued for documents generated by Notaries

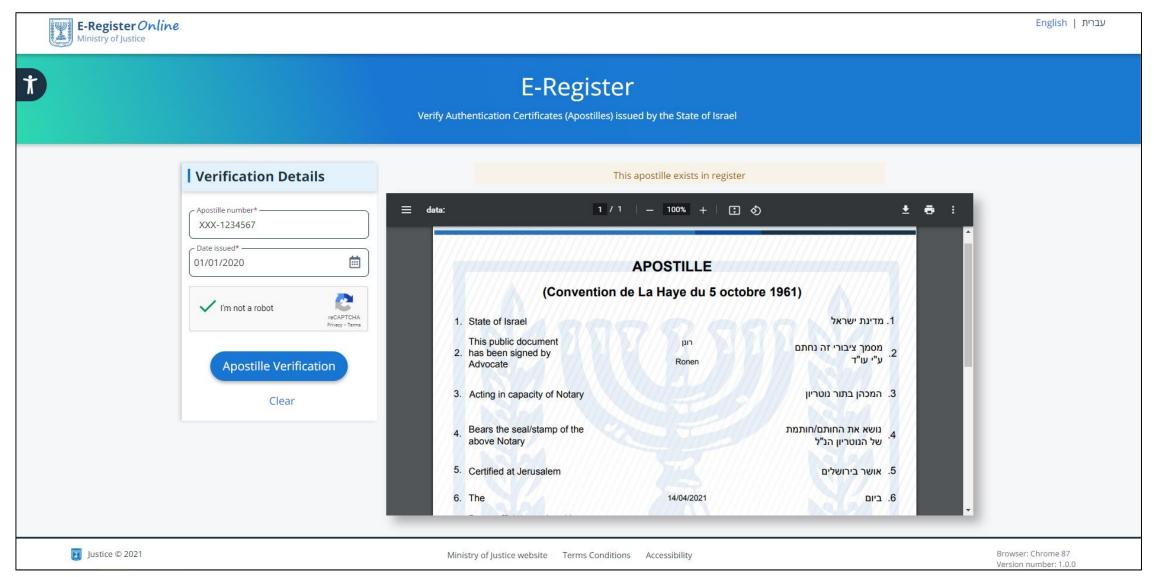






e-APP Main Building Blocks

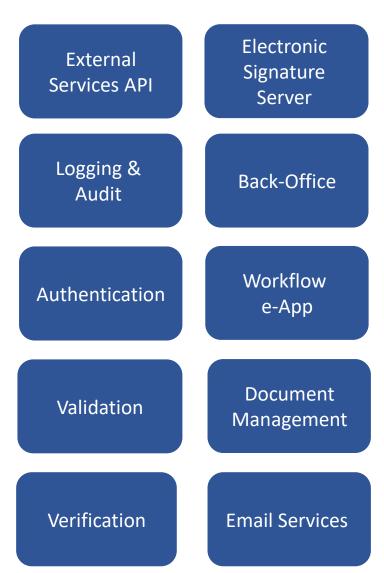




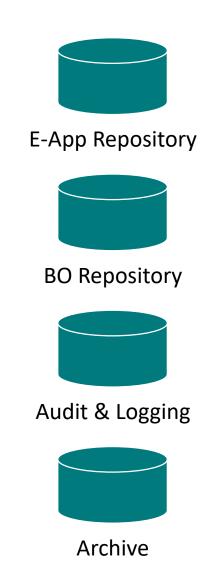


High Level Architecture

Citizens On-line Online **Payments Forms** Notaries' E-Register Website Government **Identification System Government Offices** Gov Gov Gov Department Department Department Gov Gov Gov Department Department Department



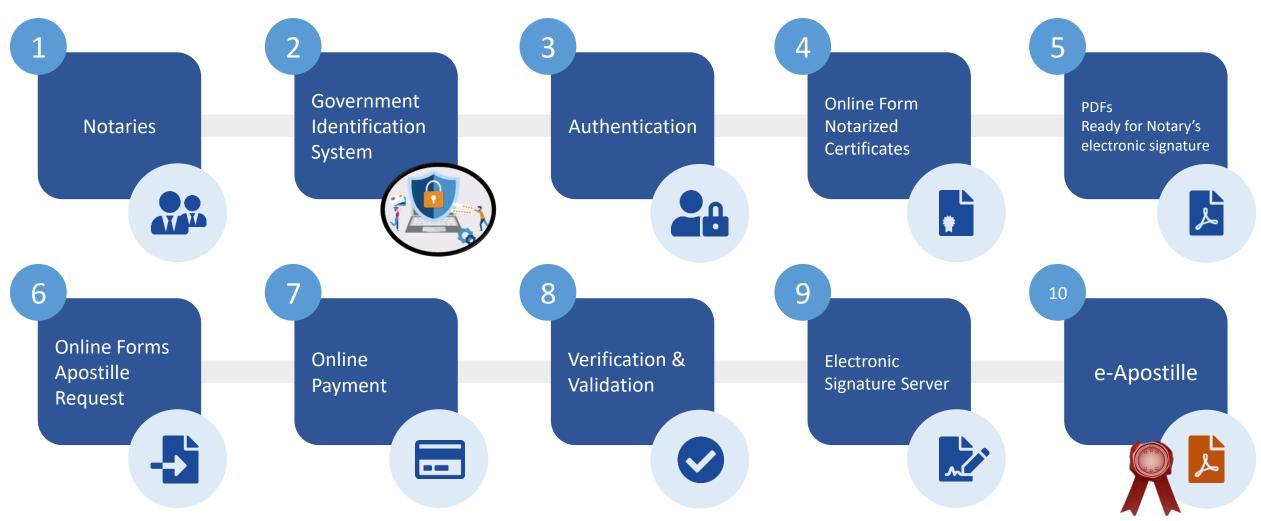
API GATEWAY



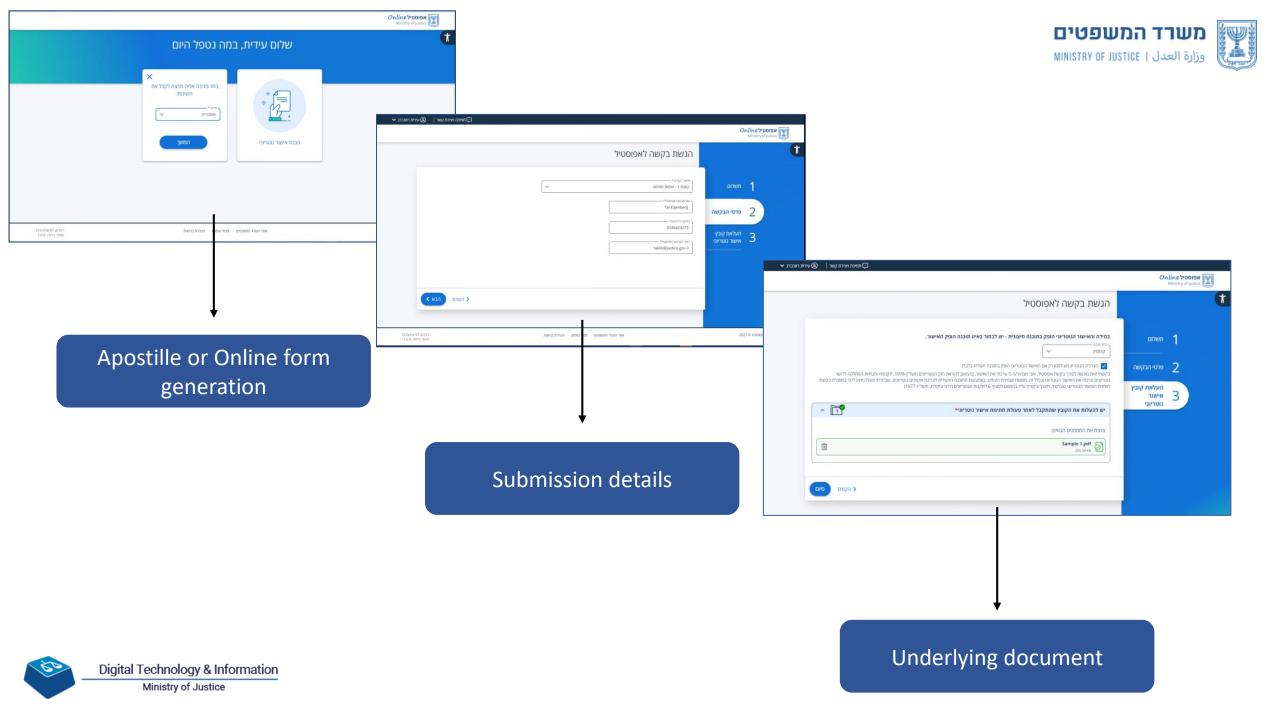




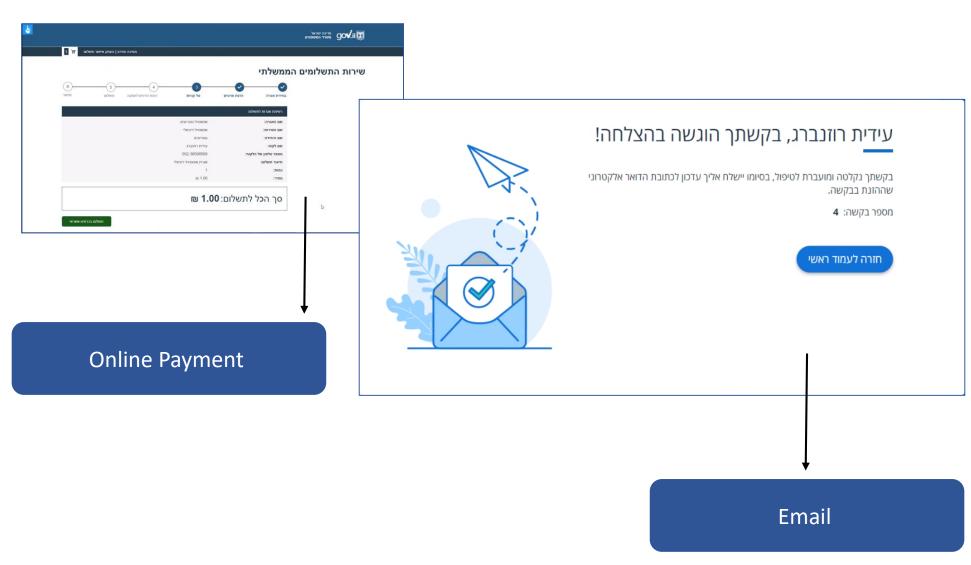
Notary – e-Apostille request process















Thank you for listening