Results

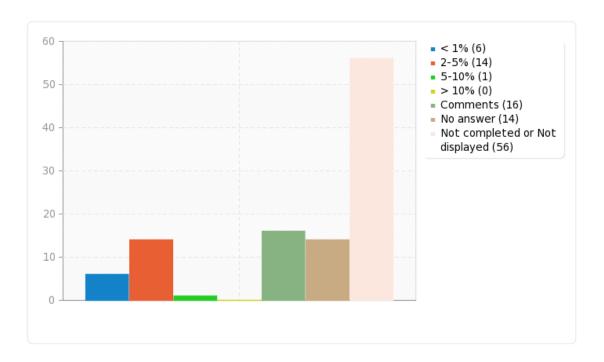
Survey 829774

Number of records in this query:	91
Total records in survey:	91
Percentage of total:	100.00%

How frequently do you have situations where a debtor moves out of your country to another country while your authority is handling the case?

Answer	Count	Percentage
< 1% (A1)	6	6.59%
2-5% (A2)	14	15.38%
5-10% (A3)	1	1.10%
> 10% (A4)	0	0.00%
Comments	16	17.58%
No answer	14	15.38%
Not completed or Not displayed	56	61.54%

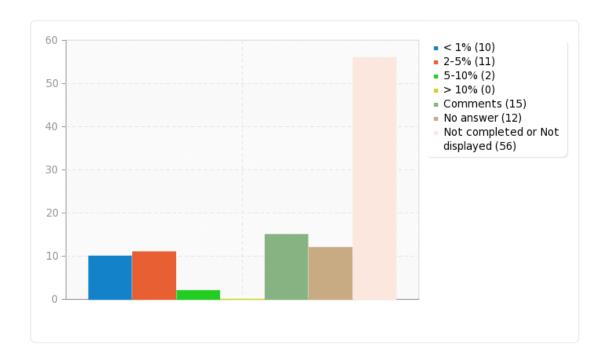
How frequently do you have situations where a debtor moves out of your country to another country while your authority is handling the case?



How frequently do you have situations where a creditor moves out of your country to another country while your authority is handling the case?

Answer	Count	Percentage
< 1% (A1)	10	10.99%
2-5% (1)	11	12.09%
5-10% (2)	2	2.20%
> 10% (3)	0	0.00%
Comments	15	16.48%
No answer	12	13.19%
Not completed or Not displayed	56	61.54%

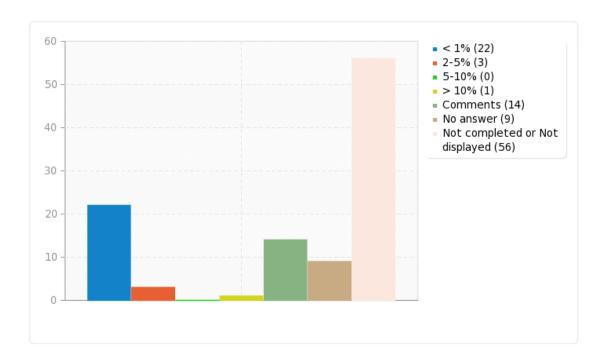
How frequently do you have situations where a creditor moves out of your country to another country while your authority is handling the case?



How frequently do you have situations where you have to pursue enforcement of a case in two different States for the same creditor (e.g., wage withholding in State A and proceeds of the sale of a property in State B)?

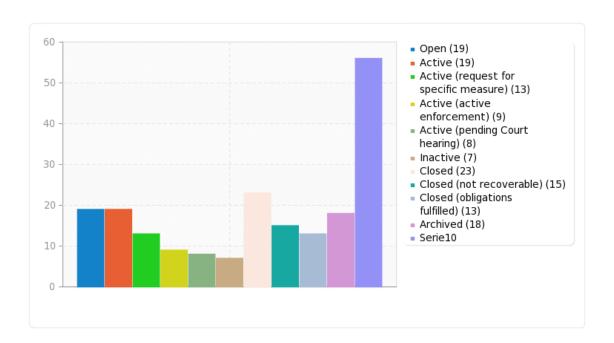
Answer	Count	Percentage
< 1% (1)	22	24.18%
2-5% (2)	3	3.30%
5-10% (3)	0	0.00%
> 10% (4)	1	1.10%
Comments	14	15.38%
No answer	9	9.89%
Not completed or Not displayed	56	61.54%

How frequently do you have situations where you have to pursue enforcement of a case in two different States for the same creditor (e.g., wage withholding in State A and proceeds of the sale of a property in State B)?



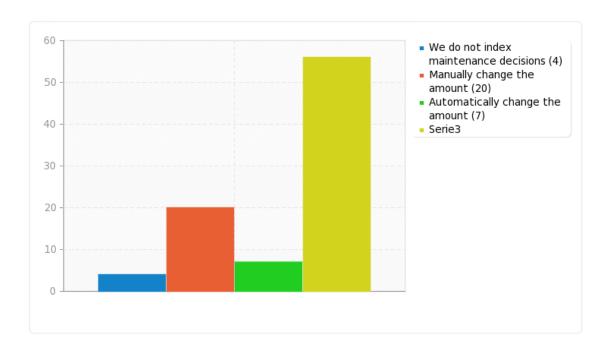
Which statuses can a case have?

Which statuses can a case have?



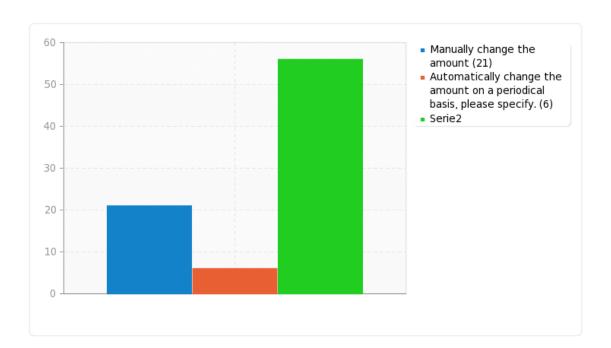
How do you currently handle indexation of maintenance decisions?

How do you currently handle indexation of maintenance decisions?



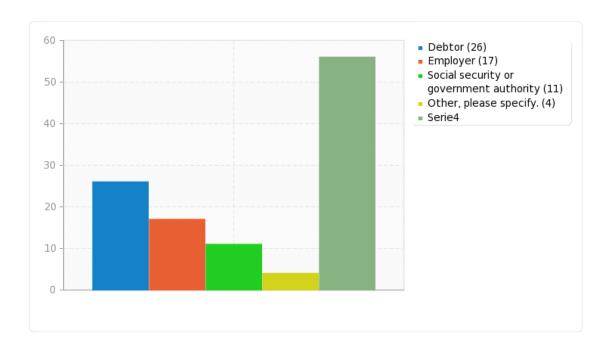
How do you currently handle currency conversion of maintenance payments?

How do you currently handle currency conversion of maintenance payments?



Are there different types of persons paying the maintenance?

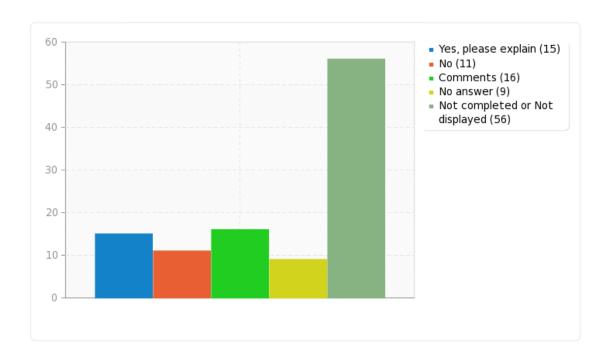
Are there different types of persons paying the maintenance?



Do you currently use workflow (alerts, reminders, tasks or automated functions) in your case management system?

Answer	Count	Percentage
Yes, please explain (1)	15	16.48%
No (2)	11	12.09%
Comments	16	17.58%
No answer	9	9.89%
Not completed or Not displayed	56	61.54%

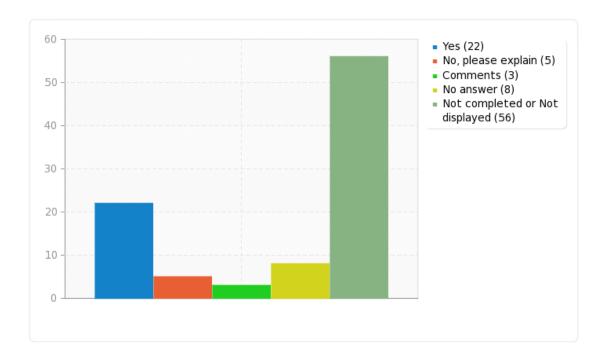
Do you currently use workflow (alerts, reminders, tasks or automated functions) in your case management system?



Would you like to use workflow (alerts, reminders, tasks or automated functions) in the future iSupport case management system?

Answer	Count	Percentage
Yes (A1)	22	24.18%
No, please explain (A2)	5	5.49%
Comments	3	3.30%
No answer	8	8.79%
Not completed or Not displayed	56	61.54%

Would you like to use workflow (alerts, reminders, tasks or automated functions) in the future iSupport case management system?



Do you have suggestions for the types of workflow (as described above) that you would find useful in the iSupport system?

Answer	Count	Percentage
Answer	15	16.48%
No answer	20	21.98%
Not completed or Not displayed	56	61.54%